

EDAN Lincs Annual Report & Accounts *For the year ended 31 March 2022*



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FOREWORD

The people EDAN Lincs provide help and support to are facing often life changing experiences, threats to their lives and the ability to feel a sense of safety and wellbeing in the place they should feel safe, home. The impact domestic abuse has on families and individuals continues to be serious and have long lasting impacts to all involved. The team at EDAN Lincs deliver important services to people when they need it most across Lincolnshire and we often hear from people who have been helped by the work EDAN Lincs do to assist families and individuals move on from a traumatic period in their lives.

While most of society slowly moved from lock downs to business as usual, domestic abuse levels continued to remain high, both in calls and in seriousness. The Board continue to admire the resilience of the EDAN Lincs team and are proud of the staff who have continued to respond in a timely manner ensuring the delivery of safe services. The Board would like to thank all the staff team, led by the CEO, for continuing to adopt and implement new practices which has led EDAN Lincs being able to increase capacity.

Edan Lincs also works as part of a wider system in Lincolnshire, and our commissioners have continued to support the organisation with changes that we have needed to make to meet the demands on services. Our fundraising has been supported by local business and individuals for which we are really thankful, the positive impact donations make to the people we support cannot be understated. We are also grateful for our partnerships and joint work with the local authorities, police, health, housing and schools, which are so important for creating and sustaining safe lives.

Recovery from domestic abuse takes time and if we think about how much is impacted for a person we soon see how complicated it can be. We are grateful to everyone involved across Lincolnshire in their on-going support to EDAN Lincs to enable us to encourage the people we support to take simple yet important steps in their recovery to move to a deserved safe and rewarding life

Paula Holdsworth Acting Chair of Trustees

Organisational & Staffing Details

Charity Name: EDAN Lincs

Registered Charity Number: 1092913

Registered Address: 11&12, Navigation Business Centre, Millgate, Newark on Trent, NG24 4TS

Trustees	Responsibilities				
X1 Chair x1 Treasurer/Company Secretary	Supported by the Executive Team, Trustees provide strong effective leadership, governance, compliance, overall strategic direction and financial oversight of the organisation.				
x8 Board Trustees					
Executive Team	Responsibilities				
CEO	Overall responsibility for the management of EDAN Lincs.				
Deputy CEO	Providing strategic support to the Trustees, CEO and Senior Management Team.				
Finance Director	Responsible for the financial reporting, planning and accounts of the organisation. Liaising with the Treasurer and auditor to ensure compliance.				
Senior Management Team	<u>Responsibilities</u>				
X4 Outreach Managers	Responsible for the overall management and supervision of Outreach Domestic teams and service delivery. Each Manager leads on a specific area of the service (triage, information, advice & support, adult support, children & young people support).				
X2 Refuge Managers	Responsible for assisting the EDAN Lincs CEO with the overall management and supervision of Refuge Specialist Domestic Abuse Workers and Refuge service delivery.				
X1 IDVA Manager	Responsible for the overall management and supervision of IDVA workers and service delivery.				
x1 MARAC Manager	Responsible for representing EDAN Lincs in a multi-agency arena, in relation to high risk cases of domestic abuse and DHRs.				
Finance & Project Admin	Responsibilities				
x1 Finance Director	Responsible for the financial reporting, planning and accounts of the organisation. Liaising with the Treasurer and auditor to ensure compliance.				
x1 Finance Coordinator	Supports Finance Director and is responsible for the accounts of all EDAN Lincs staff, managers and Trustees				
x1 PA/HR Project Administrator,	Responsible for PA & HR administration, offering administrative support to EDAN LINCS senior management team and Trustees.				
x1 Triage Administrator	Responsible for administration of referrals at entry into service				
x1 Refuge Administrator	Responsible for general administration in Refuge				

Outreach Team	Responsibilities
X4 Outreach Managers	Responsible for the overall management and supervision of Outreach Domestic teams and service delivery. Each Manager leads on a specific area of the service (triage, information, advice & support, adult support, children & young people support).
x1 Senior Specialist Domestic Abuse Worker	Responsible for providing supervision to staff as well as direct work with service users, assessing their needs and discussing the range of support options available.
x1 Senior Triage Worker	Responsible for providing supervision to staff as well as direct work with service users, assessing their needs and discussing the range of support options available.
x1 Senior Child/Young person Worker	Responsible for providing supervision to staff as well as direct work with Children & Young people, assessing their needs and proving a range of support.
X34 Specialist Domestic Abuse Workers (SDAW)	Responsible for delivering support to vulnerable people affected by domestic abuse. Support will vary dependent upon risk identified.
x4 Triage Workers	Responsible for the screening of new service users affected by domestic abuse.
x3 Information, Advice & Support (IAS) workers	Responsible for providing Information, advice and support via our help line.
x6 Child & Young Person Workers (CYP)	Responsible for supporting children, young people, families accessing outreach support at EDAN Lincs.
Refuge Service	Responsibilities
Lincoln & West Lindsey Refuge	
x1 Refuge Manager	Responsible for assisting the EDAN Lincs CEO with the overall management and supervision of Refuge Specialist Domestic Abuse Workers and Refuge service delivery.
x1 Senior Refuge Worker	Responsible for providing additional support to the Refuge Manager, support to families in our dispersed properties and supervision of staff.
x4 Specialist Domestic Abuse Workers	Responsible for delivering refuge support to vulnerable people affected by domestic abuse and aid their recovery and transition into the community.
x1 Senior Family & Child Support Worker	Lead role, responsible for supporting families, children and young people in EDAN Lincs refuges and supervision of family & child support workers.
x2 Family & Child Support Workers	Responsible for supporting families, children and young people in EDAN Lincs refuges.
East Lindsey Refuge	
East Lindsey Refuge x1 Refuge Manager	Responsible for assisting the EDAN Lincs CEO with the overal management and supervision of Refuge Specialist Domestic Abuse Workers and Refuge service delivery.

x2 Support Workers	Responsible for delivering refuge support to vulnerable people affected by domestic abuse and aid their recovery and transition into the community.
x1 Family Engagement Worker	Responsible for supporting families, children and young people in EDAN refuges.
IDVA Service	<u>Responsibilities</u>
x1 IDVA Manager	Responsible for the overall management and supervision of IDVA workers and service delivery.
x8 Community IDVAs, x1 Rural/Elder IDVA	Responsible for representing EDAN Lincs in a multi-agency arena, in relation to high risk cases of domestic abuse.
x1 Court IDVA	Responsible for providing additional support to high risk clients in the court setting.
x1 Child & Young Person IDVA	Responsible for providing support to children and young people impacted by living with domestic abuse.
x2 Hospital IDVAs	Based in Lincoln County and Boston Pilgrim Hospital providing support to individuals impacted by Domestic Abuse.
Fundraising	<u>Responsibilities</u>
x1 Fundraising & Communication Coordinator	Responsible for raising funding for the organisation and raising its profile.
Bank Staff	Responsibilities
1 x Bank Staff	Responsible for assisting SDAWs and providing support to service users.

Definition of Domestic Abuse 2021

The Home Office 2021 definition of domestic violence and abuse now states:

"Behaviour of a person (A) towards another person (B) is domestic abuse if 'A' and 'B' are each aged 16 or over and are *personally connected* to each other, and the behaviour is abusive."

'Personally connected' means they are, or have been:

- Married
- Civil partners
- Have agreed to marry one another
- Have entered into a civil partnership agreement
- Are, or have been, in an intimate personal relationship
- They have, or have had, a parental relationship in relation to the same child
- Are relatives

Behaviour is abusive if it consists of, but is not limited to, the following types of abuse of another person:

- Psychological or emotional abuse
- Sexual
- Physical
- Economic
- Controlling behaviour
- Coercive behaviour
- Stalking or harassment

It does not matter whether the behaviour consists of a single incident or a course of conduct.

OUR VISION, MISSION & VALUES

VISION:

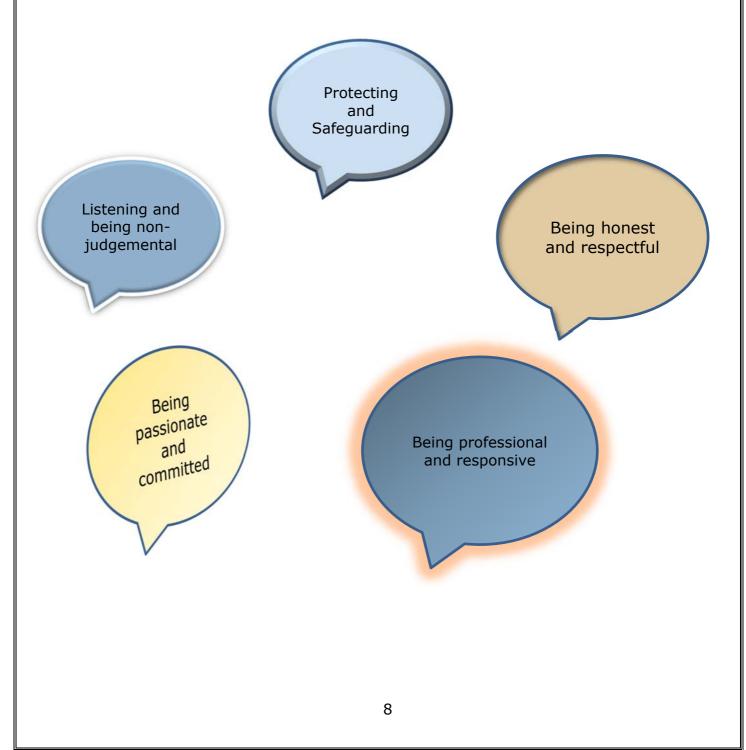
To live a life free from domestic abuse

MISSION:

To support and empower all those affected by domestic abuse.

To raise awareness of the impacts of domestic abuse and promote intolerance of it.

VALUES:



Aims and Objectives

The Charity's objects, as set out in the Governing Document, are to relieve the distress and suffering of women, men and children who have suffered, or are exposed to, domestic abuse; in particular, but not exclusively, by the provision of information and support.

EDAN Lincs aim is to achieve the highest standards of service provision.

EDAN Lincs recognises that assessing and fulfilling the needs of women, men and children is one of the primary objectives of the organisation. To this end, the views of the service users accessing our services, either via Refuge, IDVA or Outreach, will be heard, recorded and acted upon in a number of ways to facilitate the provision of an effective service.

We have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing our aims and objectives and in planning out future activities. In particular, the Trustees consider how planned activities will contribute to the objectives they have set.

We strategically review our aims and objectives each year. The review looks at what we have achieved and the outcomes of our work over the past 12 months. The review looks at the success of each key activity and the benefits brought to those groups we were set up to help. The review also helps ensure our aims, objectives and activities remain focused on our stated purposes for the coming year.



CEO's Update

EDAN Lincs, a Registered Charity, originally established in 1999 and gained charity status in 2001. EDAN Lincs has grown from strength to strength delivering high quality services to men, women and children who are experiencing, or have experienced, domestic abuse in Lincolnshire.

EDAN Lincs receives core funding from Lincolnshire County Council (LCC) to deliver three countywide contracts across Lincolnshire: IDVA Service; Outreach Service and Refuge Service. This allows us to provide support to adults and children/young people who have been impacted by domestic abuse.

Due to increased demand on our Outreach Service we have received an additional uplift of funding from LCC to support with managing the demand on the Outreach Service. In addition, we also received two years funding from the Police & Crime Commissioner's Office (PCC) to fund additional IDVAs, one year funding for our Outreach Service; and a one-year extension of MHCLG funding for two complex needs workers and a 0.7 post Refuge Worker. We also received funding from BBC Children in Need and Mercers for Child & Family Support Workers and a Family Engagement Worker to provide support to families, children and young people in our Refuges across Lincolnshire.

We were also able to expand our Outreach Child & Young Person (CYP) team with the addition of two CYP Workers for two years following a successful grant application to St James' Place.

The last two years in particular have been challenging for the organisation, however, the hard work and dedication of the whole staff team during this unprecedented time has not only enabled the organisation to meet its targets but to excel in empowering our service users to make positive changes and move forward with their lives free of abuse.

Further success during this year was achieved in being awarded 'Excelling' in our Lincolnshire County Council (LCC) Annual Review across our Countywide Outreach Services and Refuge contract.

The Management team and staff across all areas are without doubt the most valuable asset to the organisation and the core reason for our successes. They have worked incredibly hard and have overcome much during this challenging period.

Celia Madden

Chief Executive Officer

Triage & Information, Advice & Support Team (IAST)

As we began the roadmap out of lockdown EDAN Lincs continued to see an increase in referrals. A total of 3469 referrals were received for this financial year – which was an 80% increase in referrals from the previous year. The IAST and triage department continued to adapt, navigate through and meet the ever-changing needs of the service.

From April 2021 to March 2022, Triage & IAST again saw an increase in the complexities of service users, with a total of 1,302 referrals received identifying a mental health issue at the point of entry– this is a 35% increase compared to the previous year.

Due to the increase in police PPN referrals, Triage & IAST have identified a greater number of high-risk cases resulting in an increase of 69% of referrals submitted to MARAC by Triage/IAST than the previous year.

The Triage role continues to be both fast paced and dynamic, requiring a skilled approach from the Triage Assessment Worker to quickly assess risk, provide safety planning, signposting, emotional support and completion of immediate safeguarding actions required; whilst not minimising the experiences of the service user. This, at times, can be emotionally challenging for the team, who always endeavour to provide the best possible service to our service users.

IAST saw an increase in general enquires to the helpline, a slight increase to the number of EMAS referrals received and provided support to the Triage team by supporting with making the initial contact with service users within 48 working hours to meet our current KPIs.

IAST provide a skilled approach, as they can be the first point of contact a service user may have in speaking to anyone about what they have or are experiencing. It is therefore vital they provide an empathic, non-judgmental, and supportive voice. Their goal being to gain engagement to our service, risk assess and safeguard. They also provide guidance and support to help raise awareness and inform service users of their options.

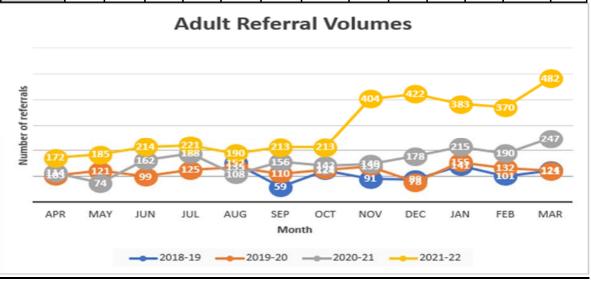
The past year has undoubtedly been challenging due to the volume of referrals received to the service; and with a minimum of 60% of these referrals being closed at the point of entry the Triage & IAST workers have worked incredibly hard to support the smooth running of the service, and offered support to each other remarkably well. To meet this demand Triage & IAST have seen an expansion to both teams, with the added introduction of both a Lead and Senior post to support both the Manager and the wider team through this challenging time; ensuring a prompt point of entry to service response to the county's ever growing need for a specialist domestic abuse service.

Referral Data for 2021/22

<u>Outreach</u>

3,469 referrals (80% increase on 2020/21).

Year	Apr	Мау	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Total
2018-19					152	59	124	91	89	141	101	124	881
2019-20	103	121	99	125	135	110	127	139	78	155	132	121	1,445
2020-21	114	74	162	188	108	156	142	149	178	215	190	247	1,923
2021-22	172	185	214	221	190	213	213	404	422	383	370	482	<mark>3,469</mark>



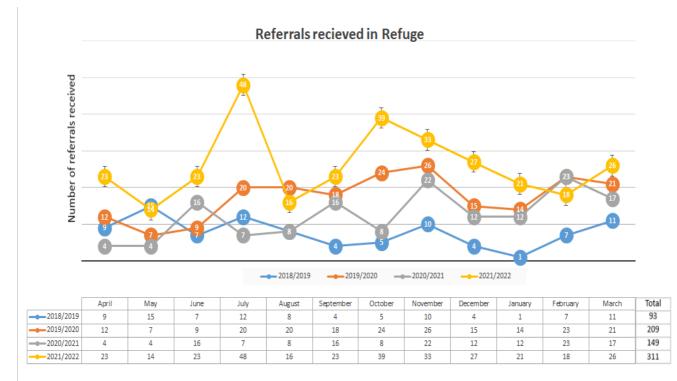
<u>CYP</u>

292 referrals for children & young people (7% increase on 2020/21).

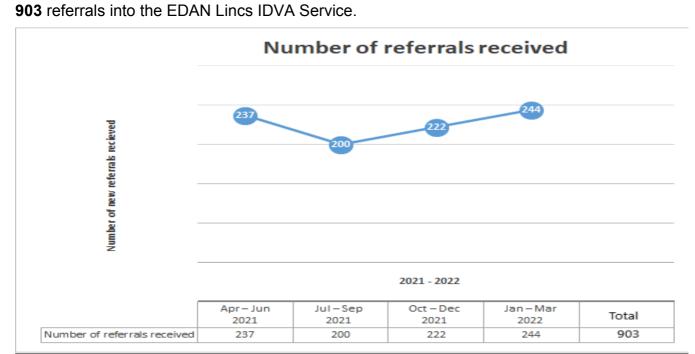
Year	Apr	Мау	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Total
2018-19					12	12	10	14	17	10	11	13	99
2019-20	16	18	12	10	10	9	13	20	8	13	0	0	129
2020-21	6	17	33	22	5	10	44	46	34	13	29	30	273
2021-22	18	14	32	32	24	25	25	31	18	24	25	24	<mark>292</mark>
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Refuge

311 referrals (108% increase on 2020/21 & 234% increase since the start of the contract!)



IDVA



Outreach Support

Adults

In 2021/22 the adults outreach service received **3,469** referrals, an 80% increase on the previous year. This significant increase in referrals led to additional funding being allocated by the commissioner to allow us to meet the demand. A pilot project to streamline the level of support offered to 'low risk' cases was instigated which offered signposting as well as access to our online e-learning course (SAFE).

The funding EDAN Lincs receive allows us to offer outreach support to both families and individuals; men, women and children who have, or who are currently, suffering from domestic abuse. Those who have suffered domestic abuse have very often been subjected to coercive & controlling behaviour from those who have perpetrated the abuse. An options-based approach to safety and support planning allows individuals to begin to make positive choices, empowers them and promotes self-protection in the long-term.

Every service user has different needs, and this is based upon their own individual experiences of abuse and the risk level that they face. This year has brought many challenges with the Covid-19 pandemic. We have had to respond and adapt to ensure we have been able to continue to support individuals and families accessing support.

Throughout this year, we have installed a comprehensive promotion and training package to our partner agencies, which supports understanding and insight of the redefined support outlined to our service users since the pandemic, which further encourages and strengthens unity and alliance with these partner agencies, which is paramount for future success.

In addition, we have further developed our Safety, Awareness, Freedom and Empowerment (SAFE) course, this is accessible via an e-learning digital platform as well as being delivered on a 1:1 basis if required. All of our three core areas of service, Outreach, IDVA and Refuge are able to refer clients onto this course, which raises awareness of domestic abuse and the impact on children and young people. Increasing their understanding of the cycle of domestic abuse and the signs to be aware of, giving individuals increased knowledge and understanding, builds foundation to move forward and rebuild their lives and make positive choices in any future relationships.

With success in mind, our internal induction and training package has been updated to run alongside our Strength based approach to support with current and new staff enabling longevity of service and a positive working environment.

We have, and are currently, developing and installing cost effective and improved technology and IT provision that can be accessed by staff and service users to facilitate improved efficiency and professionalism.

Children & Young People (CYP)

In 2021/22 the CYP team supported **292** children and young people, and their nonabusive parents, around the county. The CYP team completed most of the support in schools, Children Centres or via telephone/Zoom. 100% of CYPs reported improved resilience and wellbeing following support.

Additional funding was secured from St. James' Place, enabling a full-time role for a CYP Worker, who had previously been on a pilot contract, and another full-time role for a new CYP Worker.

The St. James' Place funding also included a 7.5 hours a week admin role to help with all new CYP referrals, and this has been of enormous benefit to the team.

Further funding was awarded by the Ministry of Justice for a new full time role within the CYP team; the CYP IDVA, who works very high risk cases, usually those which have been referred to MARAC.

Feedback received from CYPs, non-abusive parents and external agencies has been very positive, examples are:

"I would like to thank you for the support and compassion you have shown R over the weeks you have worked with him. When I asked for support for R, he was struggling with emotional control and unable to manage his feelings effectively. With R being so young I was concerned about the impact of myself and his father's breakup was having on him. R would struggle with anger and shout and get frustrated. He would also become irritated when talking about his father to me and blame his father's absence on myself. Whilst having the input from yourself I have seen a dramatic change in R's behaviour and also seen techniques he uses to control certain situations. R really enjoyed his one to one sessions and spoke very positively of the activities. Overall I'm grateful for the input you have had with him and I have seen a positive change in dealing with his emotions and his attitude towards myself. Thank you again I'm very grateful for your time."

"Sessions went really well, the boys are more happy and more open and honest about how they are feeling. G seems more confident and willing to try new things, he doesn't seem as worried as he did, thank you so much."

The CYP team worked hard to improve the lives of children and young people and worked with passion, resilience and dedication.



Refuge Support

EDAN Lincs provides emergency safe accommodation for those who have fled domestic abuse. In Lincoln and West Lindsey we have emergency housing for up to 14 families, that can support women, men, children and young people who require a place of safety due to the domestic abuse they have experienced. This accommodation comprises of three dispersed properties in West Lindsey, and a multioccupancy refuge consisting of 11 self-contained units of accommodation in Lincoln. Two of which are in a specialist unit with disability access which enables us to support individuals with additional needs, this could include supporting someone that is on a recognised substance reduction programme. Our East Lindsey accommodation consisting of 5 two bedroomed self-contained flats within in the main refuge building in East Lindsey which also hosts a staff office, communal lounge and external children's unit and garden/play area. In addition, there are also two dispersed properties in the community which can accommodate an adult and up to 5 children. The dispersed properties can accommodate male victims and those with older male children and are also better equipped to support those from the LGBTQ+ community. Support (person-centred and holistic) commences at the point of referral into the service which can be direct from the victim or via an agency. Each referral is risk assessed individually and takes into consideration not only the circumstances of the referee but also the support needs of any current residents. Staff are committed to ensuring that anyone arriving into refuge is greeted in a warm and welcoming environment. Residents receive welcome packs, new bedding and duvet covers, basic food items, children's buddy bags, toy boxes and access to our toy/book lending library. Safety support planning is completed on arrival with all residents and children which includes advice and guidance surrounding social media, email addresses, phone bills, bank statements and the non-disclosure of their location. We offer residents at least weekly 1:1s. The friendly approachable, non-judgemental nature of refuge staff means that residents feel confident enough to seek support when needed, often something that in their lifetime they have never been given. Resilience is key, staff are not there to do the work for them, however can support them to find the tools to their own toolkit so that when they leave the refuge setting they have the capacity to stand on their own two feet. Staff advocate for residents to engage with other agencies such as Children's Services, solicitors, mental health services, the Police, housing, benefits, education etc. This is to ensure individuals are fully aware of their situation and options.

Refuge can be a very unsettling and confusing time for residents. Initially when families/individuals arrive in refuge they need a high level of emotional and practical support, such as coping with overwhelming feelings of hurt and guilt. Children can be confused and often their behaviours are a reflection of the abuse they have witnessed. Staff support by building residents' independence, offering emotional support at what is often a confusing and upsetting time. Residents have left all that they have ever known, and although fleeing from an abusive relationship, that relationship is often the only one that they can draw upon. Pre-held beliefs and low self-worth are challenging to unpick and therefore it is paramount that staff build a good relationship with residents from the start. Staff are highly trained in recognising those that may require further therapeutic intervention referring residents to our inhouse, funded, counsellor.

Children in refuge often find it difficult to convey how they are feeling or are able to share what they have seen or felt. Specialist Children's workers work closely with the children to help them to understand why they are in refuge and to offer them an outlet to voice their feelings. This positive engagement has such a positive effect on the family dynamics, and we are able to witness the growth of relationships between the non-abusive parent and child which is a unique and powerful experience to be part of. We support healthy parenting to encourage those loving, safe bonds between parent and child. We are not there to do the work for them, but we are able to walk alongside them as they gain the confidence to make the positive changes. The last two years saw unprecedented challenges as we overcame the Covid pandemic and the challenge we faced. However, despite this the refuge teams continued to work in a passionate and solution-focused way to ensure all residents' needs were met.

Our mission is to ensure that all residents find the desire for change, through unlearning habits, realising that they are worthy of love and respect and that they do not need to rely on anyone else to give them validation. Our residents are able to access our SAFE course, which builds on all of the above and learning how to keep themselves safe by recognising unhealthy behaviours, learning the full effects of domestic abuse and developing firm boundaries in all relationships.



Lincolnshire Independent Domestic Violence Advisor (IDVA) Service

The IDVA service has grown in numbers since it was commissioned to provide Domestic Abuse (DA) services for the entire county in 2018. The service comprised of 7 community IDVAs, 2 Hospital IDVAs and a Rural/Elder IDVA and Court IDVA who were recruited in August 2021. IDVAs provide a specialist service for males and females aged 16 and over, who are assessed at high risk of homicide or serious injury due to domestic abuse and violence using the DASH Risk Assessment Matrix and referred to a Multi-Agency Risk Assessment Conference (MARAC).

Independent of any agency, the primary role of the IDVAs is to ensure the safety of the victim; working from the point of crisis for the victim, usually just after a police call out, or for example, an attendance at Accident and Emergency (A&E). The service provided by the IDVAs assist victims to get all the necessary support from partner agencies to reduce the risks they face, enhance their safety, and rebuild positive lives. Key aims include:

- To increase the safety of identified high risk victims and their child(ren) and other vulnerable associates
- To work from a point of crisis to address and reduce risk, offering short to medium term support
- To ensure the increased health and wellbeing of identified high risk victims and their child(ren) and other vulnerable associates
- To ensure that the views of identified high risk victims of domestic abuse are represented at the MARAC
- To provide appropriate information, advice and support to identified high risk victims in relation to civil and criminal justice system, contributing to successful court outcomes
- To work with identified high risk victims of domestic abuse to enable them to access the services they need (e.g. health, housing etc.) in the aftermath of the abuse
- To reduce repeat victimization

The IDVA Service had previously been awarded Safelives Leading Light status and will be re-assessed in August 2022. Compliance with contractual targets has been largely met during the last year and is set out in detailed reports which are submitted to the Contract Manager each quarter. The implementation of the Court IDVA, post COVID-19, has been a slow process due to restrictions, but now attends Court regularly and we are in the process of obtaining a permanent desk at Lincoln Magistrates court.

In this last year **693 victims consented** to IDVA, with **579 successfully supported** (an 84% engagement rate of those who consented and were successfully engaged with). The service responded to 94% of referrals within 48 hours (due to individual circumstances of the victim and availability of the referrer, it is not always possible to contact the victim within 48 hours but the attempt to contact is always made).

The service aims to risk assess victims at the point of closing their case; the service was able to risk assess 69% of closed cases with 91% of those assessed showing a reduction in risk. This is to be expected as victims who fully engage with the service will receive a robust support package. The shortfall in assessments at case closure reflects the number of victims, who for a number of reasons (the most common being resumption of relationship with the abusive partner and inability to effect change), disengaged at some point during intervention.

During the year 87% of victims showed an improvement in emotional health and wellbeing at case closure. 266 Service User Questionnaires were completed at closure, which comprises of 60% of closed cases. This is an increase from the previous year, and for the first time, meets the service target of 60% Service User Questionnaire Completion.

Feedback:

"I wanted to feedback about my experience working with AL. We have been working together for a couple of weeks on a fairly complex case and he has been nothing short of outstanding. It's great to work with someone on the ball, communicative and highly reactive. We don't often feedback the good stuff as often as we should so felt compelled to email you!" - Senior CPN, Partner Agency

"I can't thank [W] enough for what she has done for me, I don't know where I'd be without her". - Client

<u>Multi-Agency Risk Assessment Conference (MARAC) & Domestic Homicide</u> <u>Reviews (DHRs)</u>

The role of the MARAC in Lincolnshire is to provide a platform where a minimum number of agencies are represented to give legal quorum, and must be inclusive of Health, IDVA, Police, Children's Services and DA services. This conference facilitates a risk led approach to domestic abuse, evaluates effective information sharing to enable appropriate actions to increase public safety. The referrals into the MARAC, are referrals that have been risk assessed by an agency, using the risk assessment tool with a criteria of, but not inclusive of, professional judgement, risk assessment figure, escalation, and transfer to Lincolnshire, along with cases meeting a repeat criteria. Each agency provides a "Designated MARAC Representative" (DMR). The DMR role is to be a participating advocate to cases referred to the MARAC, and not only those by their agency. To ensure that the information provided is concise using the principles of Signs of Safety, clear presentation of risks, complicating factors/barriers to reducing risk and what is working well/what actions have been successfully implemented to reduce or remove risk.

The chart below, representatives the year on year overall agency MARAC referrals and a breakdown of EDAN Lincs referrals. EDAN Lincs figures represented on this chart, are not inclusive of all transfer cases that are requested by EDAN Lincs refuges, as these are recorded as transfer in by that county transferring and not recorded as Edan Lincs. Neither are the figures inclusive of referrals that are duplicated by another agency at the same point of referral. During the two comparative periods there has been a 92% increase in referrals made by Edan Lincs to the MARAC.

	All MARAC Referrals	EDAN Lincs Referrals
April 20 - March 21	930	38
April 21 – March 22	1,011	73

During the period 2020/2021 EDAN Lincs submitted 100% completed referrals, and no inappropriate referrals. EDAN Lincs clearly demonstrated good multi-agency collaboration with all partner agencies, and we endeavour to work around the difficulties that our contract of `one agency one worker' has presented.

Domestic Homicide Reviews (DHRs)

One of the aims of the MARAC is to reduce the risk of serious harm or homicide to domestic abuse victims. Sadly lives are lost due to domestic violence or situational response to a set of circumstances involving one or both parties. EDAN Lincs, following a Home Office change in Dec 2016, is required and involved in DHRs since early 2017, and remain a contributing member in relation to ongoing DHRs in the county. On occasions, we respond to other counties DHRs and also participate as required.

Fundraising

2021-22 saw good progression in our fundraising. Anna Davis, the Fundraising Coordinator appointed in April 2021 has spent time to get to know EDAN Lincs projects, identifying needs and funding opportunities, working with businesses and individuals to build up a stream of funding from grants, events, corporate & personal partnerships and raising awareness of domestic abuse.

We saw some amazing successes working in collaboration with other colleagues where the Outreach CYP Manager secured funding of £123,000 for CYP workers in for the Outreach Team from St James Place Partnership Foundation and one of our Refuge Managers secured £96,000 for a CYP post in one of our refuges, with funding from Mercer's Company.

Anna started with a focus on refurbishment of the refuges and funding has been sourced from B&Q, Screwfix and other local businesses as well as via appeals. There has also been funding from the Bishop of Lincoln, Community Dental Service and Evan Cornish Foundation. In addition, Boston Councillors Community Grant funded the replacement of some laptops, mattresses, translation costs and to the Freedom Funds.

Social media has been reviewed to identify strengths and weaknesses. The plan is to become more innovative and creative with appeals and general community engagement, as well as to increase regular fundraising streams including Just Giving, Amazon, Easy Fundraising and local Lotteries. We have successfully started to use QR codes, fundraising tins, 'Text to Give' and some schools have been involved in fundraising for us. Work is in progress to create more opportunities in local educational establishments to raise awareness and funds for EDAN Lincs going forwards.

During 2021-2022 we had some positive engagement from communities and supporters doing active challenges and raising money for EDAN Lincs; from the London Virtual Marathon (raising over $\pounds700$) to press ups and clearing the streets by Lincolnshire Police cohorts (raising over $\pounds2,500$), and various businesses supporting us by doing runs, walks, or bike rides.

One outstanding effort was made by Dunston churches together with community groups to raise awareness of domestic abuse by doing a yarn bomb in their village. Planning and knitting while still in lockdown they created a colourful exhibition for people to enjoy safely outside while raising awareness of domestic abuse and funds for the charity (raising $\pounds1,350$).









We are learning to be more proactive in seeking collaboration to support fundraising efforts and grant applications. This approach will be continued throughout 2022 and beyond as we aim to increase our reserves, strengthen our financial position and beat our fundraising targets with the help of local press, communities, corporations and our staff.

TO DONATE: https://edanlincs.org.uk/fund-raising/

Partner Agencies

So much of what we do involves working very closely and in conjunction with many other partner agencies. EDAN Lincs recognises the importance of this and works not only strategically but also on an operational level, to ensure close working relationship bring many benefits; not limited to but including being able to make good use of the expertise that other agencies are able to provide.

Treasurer and Company Secretary's Report

Our finance team is:

- Michelle Allen Trustee, Treasurer
- Natasha Vick Financial Director
- Hannah Hesse-Phillipson Financial Controller

Our financial statements and prepared accounts for the year ended 31st March 2022 can be found as an appendix to this report.

The main sources of income to the Charity this year were:

- Lincolnshire County Council
- BBC Children in Need
- Ministry of Housing Communities and Local Government (MHCLG)
- Lincolnshire Community Foundation Trust (LCFT)

One fund was overdrawn at the year-end, the Marie Curie fund, the project under which is being reviewed and payment will be received on final acceptance.

Reserves Policy

At the year end the charity had total funds of £741,723 (2021: £687,499). Included in the total funds are restricted funds of £160,655 (2021: £356,711) and free reserves of £581,068 (2021: £330,788). The Charity intends to hold free reserves equivalent to 3 months of expenditure, this allows for a continuous service provision. The board have reviewed the level of reserves held and confirms that this reserves target has been met. Our target reserves based on our monthly expenditure is around £425,000. The Board will continue to review this position on an ongoing basis but will maintain the current target for the financial year 2022-23.

Future Plans

From a financial perspective EDAN faces a number of challenges in the_coming year, particularly around inflationary pressures and the cost of living impact on our staff, contracts and the victims who we support. In order to try and mitigate these we will continue to closely monitor our costs but will also be increasing our focus on our investment and income policy as well as diversifying our fundraising strategies. Whilst we have reached our reserves target this will always be a key focus for the Board, whilst we also invest in our physical assets and our staff as far as we are able to enable us to offer the most comprehensive support we can to service users.

Wider Network

In so far as it is complementary to the charity's objects, the charity is guided by both local and national policy and works as part of Lincolnshire's Integrated Care System. The charity also works in conjunction with various other bodies including:

- Lincolnshire County Council
- All seven District Councils
- Police
- Children's Services
- Adult Social Services
- Housing Associations
- Lincolns University
- Local schools
- Lincoln University
- Housing Benefits Officers
- The Charity also subscribes to the National Women's Aid Charity



Risk Management

The Trustees have a duty to identify and review the risks to which the charity is exposed and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error. The identified major risks facing the Charity at any one time are:

- 1. Loss of rental cost support of the centre
- 2. Loss of refuge via damage or loss of funding
- 3. Loss of experienced staff
- 4. Loss of funding

Ongoing Government funding is subject to a very strict quality assessment framework and all staff work very hard to meet the required standards of service. In order to ensure that the required service standards are met the Charity monitors:

- 1. Refuge occupancy
- 2. Number of clients during the month
- 3. Referrals
- 4. Number of cases on the waiting list

Acknowledgements

We would like to acknowledge the joint working and support we continue to receive from our partner agencies both 'statutory and non-statutory. Multi-agency working is key for providing a holistic package of support to our service users and we have built excellent relationships with partners. With special thanks to our funders and supporters, without whom we would not be able to offer the vital services to those in need.



The art depicted throughout this report was created and donated by Creative Freedom in 2021/22. In June 2022 we held an exhibition at Lincoln Cathedral Chapter House to show this work prior to it moving to its permanent home in the Refuae. Part of the exhibition contained posters designed by survivors of domestic abuse who had stayed in EDAN Lincs Refuges. Thev worked with artist Nadya Monfrinoli over 6 months to make these amazing pieces of artwork. We would like to acknowledge and thank all those involved in this project for their support, generosity, creative flare and work. These pieces of artwork will enhance our Refuge for many years, thank you!

Lincoln University & Dr Iwona Zielinska

From July 2020 to July 2022 EDAN Lincs was a host organisation of an EU-funded research project that aimed to develop an evidence base for domestic abuse services in the UK to support Polish migrant women in violent relationships. EDAN supported a Polish researcher (Iwona) in partnership with Lincoln University to complete the first time ever research on Polish women victims of DA. A national conference took place in Manchester on the 16th of June to share the research results which will inform how services and practitioners can better support Polish women victims of DA.

Link to the project website: https://dvsupport.blogs.lincoln.ac.uk/



Building an Evidence Base to Support Polish Women Victims of Domestic Abuse in the UK - UoL College of Social Science Research

This 21-month research project will generate a robust evidence base to improve support for Polish migrant women in violent relationships living in the UK.

uolcollegeofsocialscienceresearch.blogs.lincoln.ac.uk

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company No:	04243436 (England and Wales)
Registered Charity No:	1092913
Registered Office:	Office 11, Navigation Business Centre, Mill Gate, Newark, NG24 4TS
Trustees	P Holdsworth (Acting Chair) M K Allen Chartered Accountant (Treasurer) L Patsalides C Taylor R Simmonds L Pryke (appointed 28/3/22) N Dillon-Jones (appointed 28/5/22) B Tyrell (resigned 27.01.22) J L Mead (resigned 24.09.21) P A Davies (resigned 29.07.21) E Parnham (resigned 30.03.22) V Plumbley (resigned 26.05.22)
Executive Team	Celia Madden – CEO Amanda Sowerby – Deputy CEO Natasha Vick – Finance Director
<u>Senior Management Team</u>	Shelley Bamford – IDVA Manager Jane Keenlyside – MARAC Manager Mandy Gilmour – Refuge Manager Dawn Deane – Refuge Manager Ann Canter – Outreach Manager Leanna Yeates – Outreach Manager Lurdes Webb – CYP Outreach Manager Kaye Parkes – Outreach Triage Manager
<u>Auditors</u>	Paul Colcomb FCCA (Senior Statutory Auditor), Wright Vigar Limited, Statutory Auditors, Chartered Accountants & Business Advisers 15 Newland, Lincoln, LN1 1XG
<u>Bankers</u>	CAF Bank Ltd, 25 Kings Hill Avenue, Kings Hill, West Malling, Kent, ME19 4JQ
<u>Solicitors</u>	Sills & Betteridge LLP, Aquis House, 18 - 28 Clasketgate, Lincoln, LN2 1JN

Contact Information & Opening Times

Tel: 01522 510041 - option 1 for Refuge, option 2 for OutreachWebsite:www.edanlincs.org.ukEmail:info@edanlincs.org.uk

Opening Times:

- Refuge: 8.30am to 8.30pm Mon to Fri, 10.30am to 6.30pm Sat
- **Outreach:** 9am to 5pm Mon to Fri.
- **IDVA Service:** 9am to 5pm Mon to Fri.

Key management remuneration

The trustees consider the role and responsibilities of key management personnel and review the remuneration package in line with similar entities. Annual appraisals and pay reviews on key management personnel are undertaken based on the individual's performance of their duties and fulfilment of the objectives of the charity in the period.

Statement of Trustees Responsibilities

The Trustees of EDAN Lincs, who are also the directors of EDAN Lincs for the purposes of company law, are responsible for preparing the 'Report of the Trustees' and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the Trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing those financial statements, the Trustees are required to:

- Select suitable accounting policies and then apply them consistently;
- Observe the methods and principles in the Charity SORP;
- Make judgements and estimates that are reasonable and prudent;
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The Trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities. In so far as the Trustees are aware:

• There is no relevant audit information of which the charitable company's auditors are unaware; and

• The Trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information.

<u>Auditors</u>

The auditors, Wright Vigar Limited, will be proposed for re-appointment by the Trustees at the forthcoming Annual General Meeting on: 29th September 2022.

Report of the Independent Auditors to the Members of EDAN Lincs (Registered number: 04243436)

Opinion

We have audited the financial statements of EDAN Lincs (the 'charitable company') for the year ended 31 March 2022 which comprise the Statement of Financial Activities, the Balance Sheet, the Cash Flow Statement and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2022 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The trustees are responsible for the other information. The other information comprises the information included in the Annual Report, other than the financial statements and our Report of the Independent Auditors thereon.

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Report of the Trustees for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Report of the Trustees has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the Report of the Trustees.

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to take advantage of the small companies exemption from the requirement to prepare a Strategic Report or in preparing the Report of the Trustees.

Report of the Independent Auditors to the Members of EDAN Lincs (Registered number: 04243436)

Responsibilities of trustees

As explained more fully in the Statement of Trustees' Responsibilities, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Our responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue a Report of the Independent Auditors that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

Our work is performed to include an assessment of the susceptibility of the entity's financial statements to material misstatement, including the risk of fraud. Owing to the inherent limitations of an audit, there is an unavoidable risk that material misstatements in the financial statements may not be detected, even though the audit is properly planned and performed in accordance with the ISAs (UK).

In identifying and assessing risk of material misstatement in respect of irregularities, including fraud and non-compliance with laws and regulations, our procedures included the following:

- We plan our work to gain an understanding of the significant laws and regulations that are of significance to the entity and the sector in which they operate. We perform our work to ensure that the entity is complying with its legal and regulatory framework.

- We obtained an understanding of how the Charity is complying with those legal and regulatory frameworks by making inquiries to the management and people charged with governance.

We assessed the susceptibility of the Charity's financial statements to material misstatement, including how fraud might occur. Audit procedures performed by the engagement team included:

- Substantive procedures performed in accordance with the ISAs (UK).
- Challenging assumptions and judgments made by management in its significant accounting estimates.
- Identifying and testing journal entries, in particular material journal entries and an assessment of year end journals.
- Assessing the extent of compliance with the relevant laws and regulations.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our Report of the Independent Auditors.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

Paul Colcomb FCCA (Senior Statutory Auditor) for and on behalf of Wright Vigar Limited Statutory Auditors Chartered Accountants & Business Advisers 15 Newland Lincoln Lincolnshire LN1 1XG

29 September 2022

<u>Statement of Financial Activities</u> (Incorporating an Income and Expenditure Account) for the Year Ended 31 March 2022

INCOME AND ENDOWMENTS FROM Donations and legacies	Notes 3	Unrestricted funds £ 59,570	Restricted funds £ 18	2022 Total funds £ 59,588	2021 Total funds £ 57,306
Charitable activities Refuge Hospital Centre Children's Services Floating Support Volunteer Mentor Training Training and Education Other trading activities Investment income	4	469,288 1,500 1,316,887 - - 55	126,040 - - - - - - -	595,328 - 1,500 - 1,316,887 - - 55	578,370 139,838 8,531 46,707 885,371 30,778 107,107 45,545 35
Total	Ū	1,847,300	126,058	1,973,358	1,899,588
EXPENDITURE ON Raising funds Charitable activities Refuge Hospital Centre Children's Services Floating Support Volunteer Mentor Training Training and Education	7 8	727 569,258 4,254 1,079,325 6,281 - - 1,659,845	208 3,258 2,828 73,835 54,380 23,148 101,632 259,289	935 572,516 2,828 4,254 73,835 1,133,705 29,429 101,632 1,919,134	4,714 407,533 26,529 2,378 64,635 916,657 8,271 49,847 1,480,564
NET INCOME/(EXPENDITURE)		187,455	(133,231)	54,224	419,024
Transfers between funds	21	62,825	(62,825)		
Net movement in funds		250,280	(196,056)	54,224	419,024
RECONCILIATION OF FUNDS					
Total funds brought forward		330,788	356,711	687,499	268,475
TOTAL FUNDS CARRIED FORWARD		581,068	160,655	741,723	687,499

EDAN Lincs (Registered number: 04243436)

Balance Sheet 31 March 2022

	Notes	2022 £	2021 £
FIXED ASSETS Tangible assets	14	33,297	30,384
CURRENT ASSETS Debtors Cash at bank and in hand	15 16	1,148,455 642,503	2,104,963 552,013
		1,790,958	2,656,976
CREDITORS Amounts falling due within one year	17	(1,082,532)	(1,999,861)
NET CURRENT ASSETS		708,426	657,115
TOTAL ASSETS LESS CURRENT LIABILITIES		741,723	687,499
NET ASSETS/(LIABILITIES)		741,723	687,499
FUNDS Unrestricted funds Restricted funds	21	581,068 160,655	330,788 356,711
TOTAL FUNDS		741,723	687,499

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on 29 September 2022 and were signed on its behalf by:

M K Allen - Trustee

Cash Flow Statement for the Year Ended 31 March 2022

Ν	lotes	2022 £	2021 £
Cash flows from operating activities Cash generated from operations	1	53,318	406,451
Net cash provided by operating activities		53,318	406,451
Cash flows from investing activities Purchase of tangible fixed assets Interest received Net cash used in investing activities		(14,236) 55 (14,181)	(18,912) <u>35</u> <u>(18,877</u>)
Cash flows from financing activities Capital repayments in year Net cash used in financing activities		<u>(1,383</u>) (1,383)	<u>(1,383</u>) (1,383)
Change in cash and cash equivalents in the reporting period Cash and cash equivalents at the		37,754	386,191
beginning of the reporting period Cash and cash equivalents at the end of	2	552,013	165,822
the reporting period	2	589,767	552,013

Notes to the Cash Flow Statement for the Year Ended 31 March 2022

1.	RECONCILIATION OF NET INCOME TO NET CASH FLOW FROM OPERATI	NG ACTIVITIES	
		2022 £	2021 £
	Net income for the reporting period (as per the Statement of Financial Activities)	54,224	419,024
	Adjustments for:		
	Depreciation charges Interest received	11,323 (55)	6,463 (35)
	Decrease/(increase) in debtors	956,508	(1,160,835)
	(Decrease)/increase in creditors	(968,682)	1,141,834
	Net cash provided by operations	53,318	406,451
2.	ANALYSIS OF CASH AND CASH EQUIVALENTS	2022 £	2021 £
	Cash in hand Notice deposits (less than 3 months) Overdrafts included in bank loans and overdrafts falling due within one year	13,191 629,312 (52,736)	5,449 546,564
		(02,100)	
	Total cash and cash equivalents	589,767	552,013

3. ANALYSIS OF CHANGES IN NET FUNDS

	At 1.4.21 £	Cash flow £	At 31.3.22 £
Net cash Cash at bank and in hand Bank overdrafts	552,013	90,490 (52,736)	642,503 (52,736)
	552,013	37,754	589,767
Debt			
Finance leases	(3,187)	1,383	(1,804)
	(3,187)	1,383	(1,804)
Total	548,826	39,137	587,963

Notes to the Financial Statements for the Year Ended 31 March 2022

1. STATUTORY INFORMATION

EDAN (Lincs) is a Charitable company, registered in England and Wales. The charitable company's registered number and registered office address can be found on the Report of the Trustees.

2. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Contract income and Government grants are recognised on a performance basis for the period in which the service is carried out.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Allocation of support costs

Support costs are allocated initially on a staff time basis. Regular reviews of support costs are undertaken in accordance with the grants and funding received and adjustments are made as required to align expenditure with the activities of the charity.

Governance and finance costs are directly allocated to the activity they relate to.

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Fixtures and fittings	-	15% on reducing balance
Computer equipment	-	30% on reducing balance and 15% on reducing balance

Taxation

The charity is exempt from corporation tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

Pension costs and other post-retirement benefits

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid after taking account of any trade discounts due.

Notes to the Financial Statements - continued for the Year Ended 31 March 2022

2. ACCOUNTING POLICIES - continued

Cash

4.

5.

Cash, for the purposes of the cash flow statement, comprises cash in hand, less overdrafts payable on demand.

Creditors and provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

Financial instruments

The charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value.

3. DONATIONS AND LEGACIES

Donations	2022 £ 59,588	2021 £ 57,306
OTHER TRADING ACTIVITIES	2022	2021
Fundraising events	£	£ 45,545
INVESTMENT INCOME	2022	2021

	2022	2021
	£	£
Deposit account interest	55	35

6. INCOME FROM CHARITABLE ACTIVITIES

		2022	2021
	Activity	£	£
Refuge rents received	Refuge	45.682	27,893
Housing benefit	Refuge	227,806	205,057
Grants	Refuge	321,840	345,420
Grants	Hospital		139,838
Refuge rents received	Centre	-	758
Grants	Centre	1,500	7,773
Grants	Children's Services		46,707
Grants	Floating Support	1,316,887	885,371
Grants	Volunteer Mentor Training		30,778
Grants	Training and Education	-	107,107
		1,913,715	1,796,702
Grants received, included i	n the above, are as follows:		
		2022	2021
		£	£
BBC Children in Need		-	46,707
Lincolnshire County Counc	sil	1,454,517	1,273,694
Lincolnshire Community Tr		-	4,900
The Evan Cornish Foundat	tion	4,000	-
Lincolnshire Police and Cri	me Commissioner	3,000	55,111
Marie Curie		-	107,107
National Emergency Trust		-	13,683
Pepperells Solicitors		-	320
Safelives		-	3,676
Lincolnshire Police		<u> </u>	641
Carried forward		1,461,517	1,505,839

2022

2024

Notes to the Financial Statements - continued for the Year Ended 31 March 2022

6. INCOME FROM CHARITABLE ACTIVITIES - continued

	2022	2021
	£	£
Brought forward	1,461,517	1,505,839
National Lottery Community Trust	-	25,778
RL Glasspool & Buttle	-	19,501
BNA Charitable Incorporated Organisation	-	9,323
Lincoln Co-operative	-	2,553
B&Q Foundation	12,000	-
Screwfix Foundation	5,000	-
Groundwork UK	3,000	-
Mercers Trustee	32,070	-
St James's Place Charitable Foundation	126,640	
	1,640,227	1,562,994

Included within Grants received are Government grants received from Lincolnshire County Council. These grants are received on the understanding that the Charity will provide certain local services which are in line with their charitable objectives.

7. RAISING FUNDS

Other trading activities		
	2022	2021
	£	£
Purchases	935	4,714

8. CHARITABLE ACTIVITIES COSTS

		Support	
	Direct	costs (see	
	Costs	note 9)	Totals
	£	£	£
Refuge	555,482	17,034	572,516
Hospital	2,828	-	2,828
Centre	2,628	1,626	4,254
Children's Services	73,283	552	73,835
Floating Support	1,087,674	46,031	1,133,705
Volunteer Mentor Training	29,429	-	29,429
Training and Education	101,618	14	101,632
	1,852,942	65,257	1,918,199

9. SUPPORT COSTS

			Governance	
	Management £	Finance £	costs £	Totals £
Refuge	13,554		3,480	17,034
Centre	1,611	15	-	1,626
Children's Services	552	-	-	552
Floating Support	38,724	274	7,033	46,031
Training and Education	14	<u> </u>		14
	54,455	289	10,513	65,257

Notes to the Financial Statements - continued for the Year Ended 31 March 2022

10. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

Depreciation - owned assets	2022 £ <u>11,323</u>	2021 £ <u>6,462</u>
AUDITORS' REMUNERATION	2022	2021
Fees payable to the charity's auditors for the audit of the charity's financial statements	£ <u>9,480</u>	£ <u>8,760</u>

12. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2022 nor for the year ended 31 March 2021.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31 March 2022 nor for the year ended 31 March 2021.

13. STAFF COSTS

11.

	2022 £	2021
Wagee and colorian	2	t 1 046 406
Wages and salaries	1,360,042	1,046,426
Social security costs	105,027	78,502
Other pension costs	30,566	24,385
	1,495,635	1,149,313

The average monthly number of employees during the year was as follows:

Chief Executive Children's Support Worker Support Workers Project Managers Administrators & support staff IDVA	2022 1 16 28 4 3 14	2021 1 8 31 4 3 8
	<u>66</u>	55

No employees received emoluments in excess of £60,000.

Notes to the Financial Statements - continued for the Year Ended 31 March 2022

14. TANGIBLE FIXED ASSETS

	Fixtures and fittings £	Computer equipment £	Totals £
COST	~	~	~
At 1 April 2021 Additions	24,434	57,704	82,138
Additions		14,236	14,236
At 31 March 2022	24,434	71,940	96,374
DEPRECIATION			
At 1 April 2021	16,175	35,579	51,754
Charge for year	1,239	10,084	11,323
At 31 March 2022	17,414	45,663	63,077
NET BOOK VALUE			
At 31 March 2022	7,020	26,277	33,297
At 31 March 2021	8,259	22,125	30,384

15. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

DEBIORS: AMOUNTS FALLING DUE WITHIN ONE TEAR	2022	2021
	£	£
Trade debtors	111,721	94,968
Other debtors	1,036,734	2,009,995
	1,148,455	2,104,963

16. CASH IN HAND

	General fund	Lincoln Freedom Fund	Louth Social Fund	- Natwest Louth Social Fund
Cash in hand CAF Cash CAF Gold	452 38,976 445,614	(366) - 878	156 - 10	12,066
Paypal Soldo	4,220 364			
Total	489,626	512	166	12,066

				2022	2021
	Outreach	BBC Children in			
	Freedom	Need -		Total	Total
	Fund	Gainsborough	MHCLG	funds	funds
	£	£	£	£	£
Cash in hand	607	276	-	13,191	5,449
CAF Cash	-	-	-	38,976	105,028
CAF Gold	-	2,246	137,004	585,752	440,053
Paypal	-	-	-	4,220	1,483
Soldo				364	
Total	607	2,522	137,004	642,503	552,013

Notes to the Financial Statements - continued for the Year Ended 31 March 2022

17. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2022	2021
	£	£
Bank loans and overdrafts (see note 18)	52,736	-
Hire purchase (see note 19)	1,804	3,187
Trade creditors	21,177	21,178
Social security and other taxes	24,495	22,923
Other creditors	4,797	6,035
Accruals and deferred income	977,523	1,946,538
	1,082,532	1,999,861

Deferred income

Included within Accruals and deferred income is £966,873 (2021: £1,936,488) of income deferred due to the performance related conditions set out on the contract to which it relates.

18. LOANS

An analysis of the maturity of loans is given below:

	2022	2021
	£	£
Amounts falling due within one year on demand:		
Bank overdrafts	52,736	

The overdrawn bank balance is only due to the timing of expenditure being in advance of the income which has been received post year end.

19. LEASING AGREEMENTS

Minimum lease payments fall due as follows:

	Hire purchase contract		
	2022 2021		
	££		
Net obligations repayable:			
Within one year	<u>1,804</u> <u>3,187</u>		
	Non-cancellable operating		
	leases		
	2022 2021		
	££		
Within one year	85,290 70,259		
Between one and five years	172,215 238,338		
	257,505 308,597		

The expense recognised in the year was £86,781 (2021: £48,463).

20. ANALYSIS OF NET ASSETS BETWEEN FUNDS

Fixed assets Current assets	Unrestricted funds £ 33,297 1.585.930	Restricted funds £ 205.028	2022 Total funds £ 33,297 1.790.958	2021 Total funds £ 30,384 2.656.976
Current assets Current liabilities	1,585,930 <u>(1,038,159</u>)	205,028 (44,373)	1,790,958 <u>(1,082,532</u>)	2,656,976 <u>(1,999,861</u>)
	581,068	160,655	741,723	687,499

Notes to the Financial Statements - continued for the Year Ended 31 March 2022

21. MOVEMENT IN FUNDS

MOVEMENT IN FUNDS				
		Net movement	Transfers between	At
	At 1.4.21	in funds	funds	31.3.22
	£	£	£	£
Unrestricted funds				
General fund	325,800	187,455	62,825	576,080
Gainsborough Freedom Fund	(587)	-	587	-
Lincoln Freedom Fund	1,099	-	(587)	512
Louth Social Fund	166	-	-	166
Natwest - Louth Social Fund	3,709	-	-	3,709
Outreach Freedom Fund	601			601
	330,788	187,455	62,825	581,068
Restricted funds				
BBC Children in Need - Gainsborough	78,835	(74,026)	-	4,809
Emergency Fund	23,147	(23,147)	-	-
DCLG Move on Together	38,744	(38,744)	-	-
MHCLG	139,831	(2,827)	-	137,004
Volunteers	1,953	(1,953)	-	-
Marie Curie	57,260	(101,633)	-	(44,373)
Net Funding (National Emergency Trust)	13,683	(13,683)	-	-
CCTV	705	(705)	-	-
Lincolnshire Co-operative	2,553	(2,553)	-	-
St James		126,040	(62,825)	63,215
	356,711	<u>(133,231</u>)	(62,825)	160,655
TOTAL FUNDS	687,499	54,224		741,723

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	1,847,300	(1,659,845)	187,455
Restricted funds			
BBC Children in Need - Gainsborough	18	(74,044)	(74,026)
Emergency Fund	-	(23,147)	(23,147)
DCLG Move on Together	-	(38,744)	(38,744)
MHCLG	-	(2,827)	(2,827)
Volunteers	-	(1,953)	(1,953)
Marie Curie	-	(101,633)	(101,633)
Net Funding (National Emergency Trust)	-	(13,683)	(13,683)
CCTV	-	(705)	(705)
Lincolnshire Co-operative	-	(2,553)	(2,553)
St James	126,040		126,040
	126,058	(259,289)	(133,231)
	120,000	(209,209)	(155,251)
TOTAL FUNDS	1,973,358	(1,919,134)	54,224

Notes to the Financial Statements - continued for the Year Ended 31 March 2022

21. MOVEMENT IN FUNDS - continued

Comparatives for movement in funds

		Net	Transfers	۸+
	At 4 4 00	movement	between	At
	At 1.4.20	in funds	funds	31.3.21
Lines stude to al front de	£	£	£	£
Unrestricted funds		o / = . o o /		
General fund	98,433	215,824	11,543	325,800
Gainsborough Freedom Fund	-	(587)	-	(587)
Lincoln Freedom Fund	-	1,099	-	1,099
Louth Social Fund	-	166	-	166
Natwest - Louth Social Fund	-	3,709	-	3,709
Outreach Freedom Fund	-	601	-	601
	98,433	220,812	11,543	330,788
Restricted funds				
BBC Children in Need - Gainsborough	99,246	(20,411)	-	78,835
Ping: for Refuge redecorations	2,241	-	(2,241)	-
Garfield Trust	684	-	(684)	-
Emergency Fund	640	22,507	-	23,147
DCLG Move on Together	38,744	,001	-	38,744
MHCLG	26,522	113,309	-	139,831
Volunteers	1,965	(12)	_	1,953
Marie Curie	-	57,260	_	57,260
Net Funding (National Emergency Trust)	_	13,683	_	13,683
CCTV	_	9,323	(8,618)	705
Lincolnshire Co-operative		2,553	(0,010)	2,553
		2,000		2,000
	170,042	198,212	(11,543)	356,711
TOTAL FUNDS	268,475	419,024		687,499

Comparative net movement in funds, included in the above are as follows:

	Incoming resources	Resources expended	Movement in funds
	£	£	£
Unrestricted funds			
General fund	1,544,606	(1,328,782)	215,824
Gainsborough Freedom Fund	(587)	-	(587)
Lincoln Freedom Fund	1,099	-	1,099
Louth Social Fund	166	-	166
Natwest - Louth Social Fund	3,709	-	3,709
Outreach Freedom Fund	601		601
	1,549,594	(1,328,782)	220,812
Restricted funds			
BBC Children in Need - Gainsborough	46,712	(67,123)	(20,411)
Emergency Fund	30,778	(8,271)	22,507
MHCLG	139,838	(26,529)	113,309
Volunteers	-	(12)	(12)
Marie Curie	107,107	(49,847)	57,260
Net Funding (National Emergency Trust)	13,683	-	13,683
CCTV	9,323	-	9,323
Lincolnshire Co-operative	2,553		2,553
	• • • • • •		
	349,994	(151,782)	198,212
TOTAL FUNDS	1,899,588	(1,480,564)	419,024

Descriptions of the purposes of the various funds are given below:

Notes to the Financial Statements - continued for the Year Ended 31 March 2022

21. MOVEMENT IN FUNDS - continued

BBC Children in Need

Funding is to provide support to children who are all considered homeless due to having fled domestic abuse. The funding is for the provision of a Family Support Worker who will be responsible for providing children living in refuge with direct 1:1 support. The grant has been recognised in full in the current year but will be received over 3 years and used against future expenses.

Ping

WLDAS has previously been the Charity of the year for Ping. The grant was awarded to refurbish the refuges located in the West Lindsey area.

Garfield Trust

The Garfield Weston Foundation also provided funding in respect of the Family Support Worker.

Emergency Fund

This money is to help provide service users with an emergency pot of cash when they are fleeing domestic abuse.

MHCLG

A grant was provided by the Ministry of Housing, Communities and Local Government for the charity to provide a hospital based IDVA service.

DCLG (inc Move on Together & Complex Cases)

This was a collaborative bid with NCHA and Boston Womens Aid to deliver additional refuge units and support services across Lincolnshire. This will be operated on much the same basis as the existing Refuge and outreach support service across the County. The provision is to be accessible to both females and males victims. The funding specific to WLDAS is to provide 3 family support workers, 1 complex needs worker, 1 volunteer co-ordinator, 3 additional refuge units, 1 within North Kesteven, 1 within South Kesteven, and 1 within Lincoln.

Complex Case Worker

The Complex Needs Outreach Service has proven to be incredibly effective supporting service users that are victims of domestic abuse, who have additional needs such as drug and alcohol misuse or a diagnosed mental health condition. Originally in 2015 this programme started with 1 Complex Needs worker. In order to meet the demands of the service and the clients presenting with complex needs we now have 2 Complex Needs Specialist Outreach project workers. The service users have presented themselves with additional needs such as mental ill health, disabilities, special needs and drugs or alcohol misuse.

Volunteers

This was income received from the Tampon tax to support volunteer within Outreach activities.

Marie Curie

Funding for a two year research project with 18 months embedded within EDAN, followed by a six month University placement and culminating in a conference to share findings.

National Emergency Trust

Additional funds for the IAS six month post from the Lincolnshire Community Foundation.

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Funds granted by BNA Charitable Organisation to install CCTV systems.

<u>Notes to the Financial Statements - continued</u> <u>for the Year Ended 31 March 2022</u>

21. MOVEMENT IN FUNDS - continued

Lincolnshire Co-op

Funds raised in store to provide Freedom Funds to victims of abuse within Refuge and Outreach.

St James

Funds granted by St James's Place Charitable Foundation to support the children and young person service, supporting young people (age 5-16 years) and their families offering refuges and outreach support (family and 1:1 sessions).

Transfers between funds

During the year the unrestricted Lincoln Freedom Fund transferred some of its fund into the Gainsborough Freedom Fund as both funds have the same objectives. This meant the Gainsborough Freedom Fund wasn't in an overspent position at the end of the year.

There was a transfer of funds out of St James into unrestricted in order to cover the first years expenditure against charitable activities. The remaining fund balance will be expended in the following year.

22. RELATED PARTY DISCLOSURES

Key management remuneration

Key management includes the members of senior management. The remuneration paid or payable to key management for employee services is shown below:

Salaries and other short term benefits for the year totalled £316,929 (2021: £265,786 for ten (2021: nine) members of key management.

Detailed Statement of Financial Activities for the Year Ended 31 March 2022

for the Year Ended 31 March 2022		
	2022	2021
	£	£
INCOME AND ENDOWMENTS		
Donations and legacies		
Donations	59,588	57,306
Other trading activities		
Fundraising events	-	45,545
Investment income		
Deposit account interest	55	35
1		
Charitable activities		
Refuge rents received	45,682	28,651
Housing benefit	227,806	205,057
Grants	1,640,227	1,562,994
	1,010,221	1,002,001
	1,913,715	1,796,702
	1,910,710	1,730,702
Total incoming resources	1,973,358	1 000 500
rotal incoming resources	1,973,336	1,899,588
EXPENDITURE		
Other trading activities		
Other trading activities	005	
Purchases	935	4,714
Charitable activities		
Wages & salaries	1,360,042	1,046,426
Social security	105,027	78,502
Pensions	30,566	24,385
Rates and water	30,719	20,671
Light and heat	37,491	17,553
Telephone	21,318	19,565
Advertising	8,906	991
General expenses	58,214	47,346
Computer costs	11,877	12,531
Travelling	25,560	7,934
Rent	86,781	48,463
Repairs & maintenance	8,637	4,358
Legal & professional	23,208	5,932
Health & safety	1,646	1,885
Property service charge	31,627	69,343
Fixtures and fittings	1,239	1,448
Computer equipment		
	10,084	5,015
	4 050 040	4 440 040
	1,852,942	1,412,348
0		
Support costs		
Management	17 005	40.00-
Insurance	17,035	13,227
Postage and stationery	22,026	18,724
Worker training	15,394	6,764
	_	
	54,455	38,715
_		
Finance		_
Bank charges	289	643
Governance costs		
Auditors' remuneration	9,480	8,760
Carried forward	9,480	8,760

Detailed Statement of Financial Activities for the Year Ended 31 March 2022

	2022	2021
	£	£
Governance costs	0.400	0 700
Brought forward	9,480	8,760
Accountancy	318	14,834
Professional fees	715	550
	10,513	24,144
Total resources expended	1,919,134	1,480,564
Net income	54,224	419,024