



Annual Report 2019 - 2020



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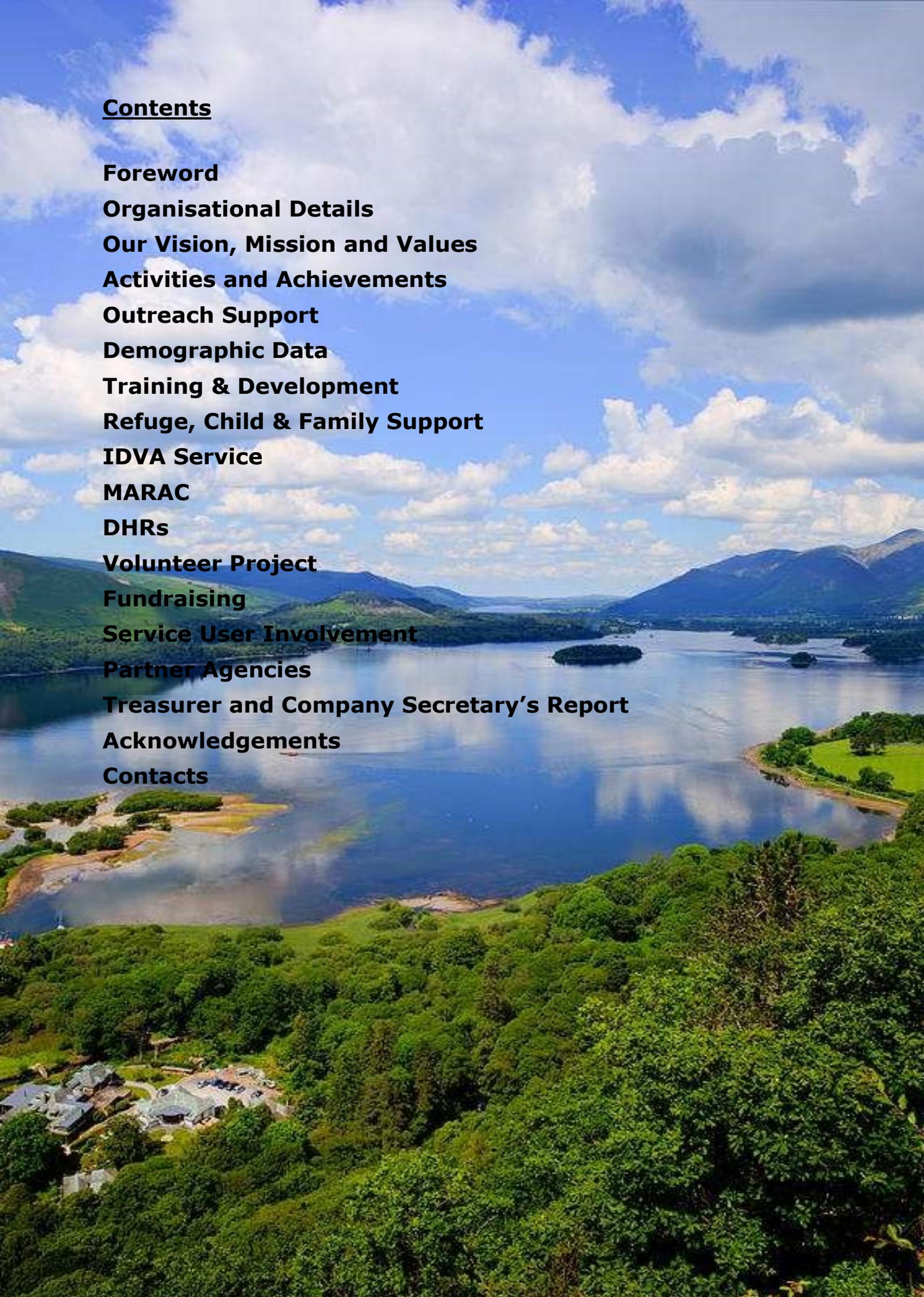
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Foreword

This year has been one of improved care for our service users, new service development and improved governance. EDAN Lincs is showing remarkable resilience and progress as an organisation, mainly due to the commitment and skills of all our staff.

This year we welcomed new Trustees onto the Board, which renewed the governance by adding fresh perspectives to our work of assurance and strategy.

An important step forward for the long term resilience of the organisation was achieved by the appointment of our first Fundraising lead, helping to coordinate the financial and voluntary support we receive from our local community.

The work of domestic abuse charities is always done most successfully in partnership locally, and we remain active in sharing our work together in Lincolnshire, and thankful for the support shown to us.

**Jo Mead
Chair of Trustees**



Organisational Details

Charity Name: EDAN Lincs

Registered Charity Number: 1092913

**Charity Registered Address: 11 & 12, Navigation Business Centre
Millgate, Newark on Trent, NG24 4TS.**

The Trustees are appointed by application and selection of the board

Members of Staff 01/04/2019 – 31/03/2020

<u>Trustees</u>
1 x Chair
1 x Treasurer & Company Secretary
7 x Board Trustees

<u>Managers & Outreach Staff</u>	<u>Responsibilities</u>
1 x CEO	Overall responsibility for the management of EDAN Lincs.
4 x Outreach Project Managers	Responsible for assisting the EDAN Lincs CEO with the overall management and supervision of Outreach Domestic Abuse Workers and service delivery. Each of which lead on specific areas of the service
1 x MARAC Manager	Responsible for representing EDAN Lincs in a multi-agency arena, in relation to high risk cases of domestic abuse and DHRs
1 x Senior Project Worker (Outreach)	Responsible for providing supervision to staff as well as direct work with service users, assessing their needs and discussing the range of support options available.
1 x Senior Child/Young person Worker (Outreach)	Responsible for providing supervision to staff as well as direct work with Children & Young people, assessing their needs and providing a range of support options available.
12 x Specialist Domestic Abuse Workers	Responsible for delivering support to vulnerable people affected by domestic abuse. Support will vary dependent upon risk identified
4 x Family, Child & Young Person Workers	Responsible for supporting children, young people, families accessing outreach support at EDAN Lincs.

<u>Lincoln Refuge</u>	<u>Responsibilities</u>
1 x Refuge Manager	Responsible for assisting the EDAN Lincs CEO with the overall management and supervision of Refuge Specialist Domestic Abuse Workers and Refuge service delivery.
1 x Senior Project Worker	Responsible for assisting the Project Manager with the overall line management and supervision of Specialist Domestic Abuse Worker in refuge and supporting families in our dispersed properties.
4 x Specialist Domestic Abuse Workers	Responsible for delivering refuge support to vulnerable people affected by domestic abuse and aid their recovery and transition into the community.
1 x Senior Family & Child Support Worker	Lead role responsible for supporting families in EDAN Lincs refuges
2 x Family & Child Support Workers	Responsible for supporting families, children and young people in EDAN Lincs refuges.
1 x Sessional children's worker	Responsible for supporting families, children and young people in EDAN Lincs refuges.

<u>Bank Staff & Volunteers</u>	<u>Responsibilities</u>
2 x Bank Staff	Responsible for assisting Specialist Domestic Abuse workers and providing support to vulnerable service users.
1 x Housekeeper	Responsible for cleaning and tidying the refuge once or twice per week.
8 x Volunteers	Provide additional support to service users who have been assessed as standard risk / support families in the refuge setting.

<u>Project Admin</u>	<u>Responsibilities</u>
1 x Accountant	Responsible for the accounts of all EDAN Lincs staff, Managers and Directors
1 x PA / Project Administrator	Responsible for HR administration, offering administrative support to EDAN LINC'S staff, managers and Trustees.



Our Vision, Values and Mission

Vision

To live a life free from domestic abuse

Values



Mission

To support and empower all those affected by domestic abuse.

To raise awareness of the impacts of domestic abuse and promote intolerance of it.



Activities and Achievements

EDAN Lincs is a registered charity (1092913) which was originally established in 1999. EDAN Lincs delivers a high quality service to men, women and children who are experiencing or have experienced domestic abuse in Lincolnshire.

EDAN Lincs in the main is funded by The Lincolnshire County Council, which allows us to provide support to adults and children impacted by domestic abuse. In addition, during this period, we also had funding from MHCLG for a 'complex needs' outreach worker and a hospital IDVA. We also receive funding from BBC Children in Need for child/family support workers in refuge, and Lincolnshire Community Foundation Trust (LCFT) for our volunteer project.

A massive achievement during this period for EDAN Lincs was being awarded 'Outstanding' in our annual review for all three services Outreach; IDVA and Refuge funded by Lincolnshire County Council.

The Independent Domestic Violence Advisor (IDVA) Service had previously been awarded Safelives (formally CAADA) Leading Light status. Safelives Leading Lights accreditation is designed to recognise and reward good practice in IDVA Services across England and Wales. The IDVA Manager has completed the IDVA Managers training, this is compulsory to maintain Leading Lights status. Re-accreditation of the Leading Light award was given in October 2018 and due for renewal in October 2021.

Across all services we have been massively busy and as CEO I am proud of all of our teams across EDAN Lincs, and the dedication of staff through the challenges we have undertaken during this financial year

Due to COVID-19 we have had to quickly adapt our services in line with public health guidance and advice during the pandemic. The majority of support is done over the telephone along with the delivery of our courses and so far this has been a success with no disruption to the service.



Outreach Support

The funding which EDAN Lincs receives allows us to offer Outreach support to both families and individuals alike who have been or are currently suffering from domestic abuse, men, women and children. Those who have suffered domestic abuse have very often been subjected to coercive & controlling behaviour from those who have perpetrated the abuse. An options-based approach to safety and support planning allows them to begin to make positive choices, empowers them and promotes self-protection in the long-term.

Every Service User has different needs and this is based upon their own individual experiences of abuse and the risk level that they face. Very often those who have suffered from domestic abuse have suffered prolonged abuse and survivors of this often find that they suffer from mental ill health and have trouble learning to readjust to life free from the abuse they have endured.

Outreach support is provided by our Specialist Domestic Abuse Workers either over the telephone, face to face and or a combination of both. As a minimum, every service user is supported in relation to risk assessment, safety planning and if required, crisis intervention. Once the immediate risks and threat of abuse is addressed the Outreach team can provide further support either 1:1 (face to face or telephone) and/or through group work interventions to ensure victims continue to feel safe and secure, make informed choices and take back control.

Specialist Domestic Abuse Workers are able to offer support to Service Users and their families in the following ways:

- Initial triage assessment to identify the level of support required
- Crisis intervention and support planning to minimise risk
- ACPO DASH risk assessment, which identifies the current level of risk for the service user and their family.
- Specific Domestic Abuse tools to identify individual support needs of families/individuals
- A comprehensive pre-assessment which takes into account all the service users' options and minimises risk
- A safety and support plan is compiled and agreed with the service user; which are reviewed on a frequent basis to meet changing needs, enabling survivors to make effective choices, thus changing the quality of their lives and those of their children
- Courses - Our SAFE course raises awareness of domestic abuse, explores healthy/unhealthy relationships, and the impact children and young people. (Due to COVID-19 we have adapted the course to enable it to be delivered via the phone on a 1:1 basis)
- Drop in sessions/service user groups provide information, support and advice (these are currently on hold due to COVID-19)

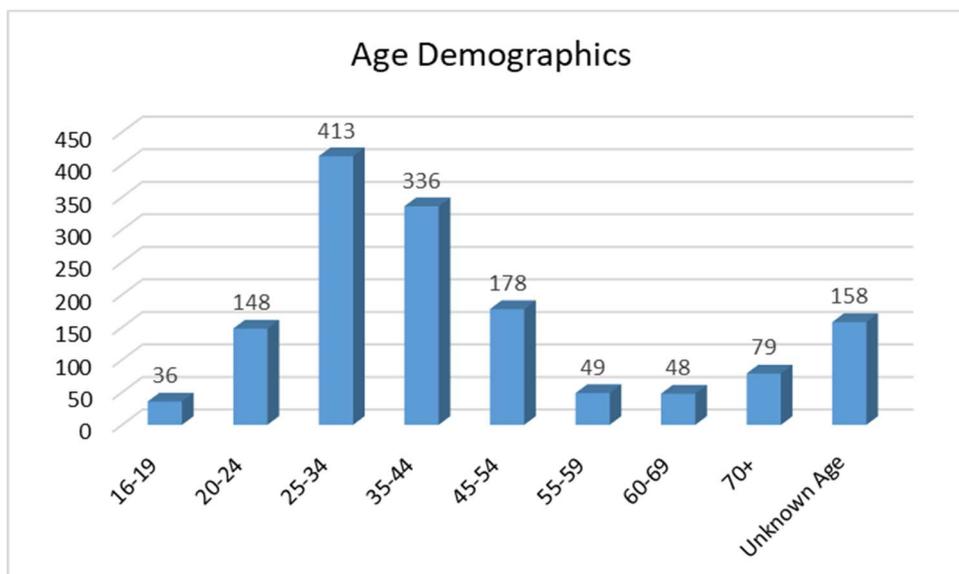
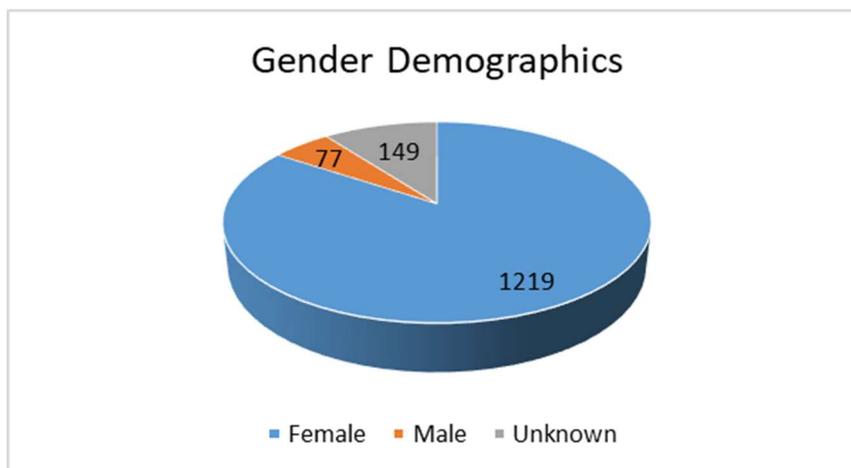
Outreach - Demographic Data

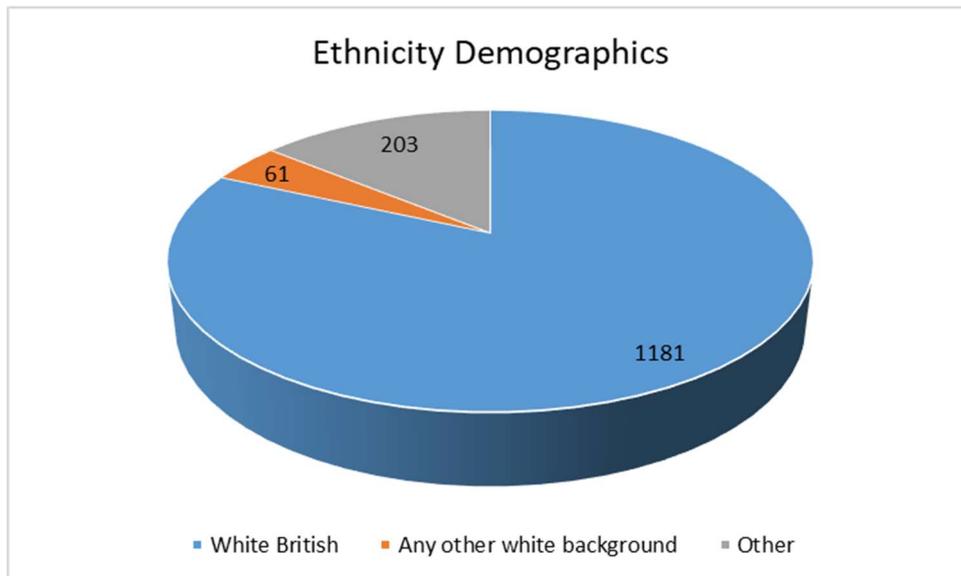
In 19/20, the target for the number of referrals which were triaged / visually screened within the designated timeframe was met at 100%.

There were 1,445 referrals into EDAN Lincs between April 2019 and March 2020. 677 of the service users referred in were identified with mental health issues.

Top 4 Referrers

Children's Services	216
Lincolnshire Police	117
LPFT Mental Health Services	101
IDVA Service	100





Training & Development

Employees are a company's biggest asset and investing in staff is vital to sustainable business growth and success. Over the last year, the management team has increased its focus on this crucial aspect of the business. Each Manager/Senior worker has invested a great deal of time developing staff and increasing efficiency within their own departments.

An Organisational Training Matrix has been developed, which is in line with the new Lincolnshire Safeguarding Children Partnership (LSCP) 6 Year Training Pathway. This is because the LSCP have recommended a programme of safeguarding training for all practitioners designed to develop learning. The courses are delivered via a combination of e-learning and face-to-face training.

Outreach service

We have created a more robust and comprehensive Induction Programme for new staff within the outreach service. The programme contains specific modules and session plans to ensure quality and consistency for the induction and training process.

We recognise how vital investment in staff is for employee retention, professional growth, increased workplace engagement and empowerment. Therefore, we have adopted an underpinning philosophy and practice framework called...

'The Wellbeing and Strengths-based approach to practice'

In March 2020, we began the process of creating a programme that will support its implementation and embedment within the EDAN Lincs Outreach Team. The Wellbeing and Strengths-based approach to practice focuses on the strengths of an employee above all else!

Albert Einstein wrote...

***"Everybody is a genius. But if you judge a fish by its ability to climb a tree, it will live its whole life believing that it is stupid."* – Albert Einstein**

We are not all going to be good at everything, or even the same things as each other! We all have different strengths, abilities and preferences for certain things and we shouldn't judge everyone on the same scale, including ourselves.

The wellbeing and strengths based approach is person centred and focuses on each employee's growth and development. It highlights strengths and creates opportunities for each person to flourish and be successful.

The approach doesn't ignore potential areas where the employee doesn't feel as strong, perhaps due to lack of knowledge, training, experience or aptitude. It simply focuses more on what they are good at and aims to develop and utilise these strengths, while also working on improving the other areas as well.

Research suggests that when an organisation embraces a strengths based philosophy they create a more engaged, happier and more fulfilled workforce. This is most certainly what we would like for EDAN Lincs.

Our staff are without doubt our biggest asset and we are extremely grateful to them and all that they do! We are excited to develop this new outreach initiative in 2020/2021 and look forward to seeing what the future holds for the outreach team and the whole of EDAN Lincs.



Child/Young Person (CYP) Support

Over the last year, the CYP project has had to face huge challenges, all our direct work with Children and young people is usually completed in schools, children centres and family homes completing family focus sessions with the non-abusive parent and their child/ren to rebuild bonds that had been damaged due to their experience of domestic abuse.

The latter part of this financial year proved a particularly challenge, with COVID-19 and having to adhere to the Government guidelines and lockdown, we had to work hard to make sure we adapted our approach and delivered the same quality of work via telephone and email.

We have worked very closely with the non-abusive parent (which we usually do anyway) but now more than ever: resources are emailed/posted to the non-abusive parent before each 1:1 session or any Family focus sessions, we delivered every session via the telephone, we have adapted activities to ensure we make all sessions engaging, interactive, child lead, family lead, achieving the best outcomes for the children, young people and their families.

Building blocks course - We adapted the course so that we could send it electronically via email, followed up by 1 or 2 telephone appointments, the course has been a success and engagement of service users increased significantly.

The team were flexible, adaptable and all worked very hard, evidence of this is the great feedback we had from children, their parents and the adult service users supported by the CYP team.

The COVID-19 and lockdown situation has shown the dedication, adaptability and how passionate the CYP team are, they have evidenced their commitment to the service and the service users' needs throughout the whole time.



Refuge Support

EDAN Lincs have emergency housing for 14 families, supporting women, men, children and young people who require a place of safety due to the domestic abuse they have experienced. This accommodation comprises of three dispersed properties in West Lindsey, and a multi-occupancy refuge consisting of 11 self-contained units of accommodation in Lincoln. Our refuges are able to offer temporary accommodation and a place to feel safe, secure and free from further abuse. Intensive emotional and practical support is offered on a daily basis to those in our refuges and maximising their safety is paramount. Men and women in the refuges are helped to claim benefits, access permanent housing and utilise other relevant services for themselves and their children.

Our refuges offer a breathing space where future decisions can be made free from pressure and fear. Refuge provides a comfortable home for men, women and children and it is a place where they can rediscover their self-esteem and independence.

Life in Refuge

Refuge can be a very unsettling and confusing time for victims fleeing domestic violence/abuse. Initially families/individuals arrive in refuge they need a high level of emotional and practical support, such as coping with overwhelming feelings of hurt and guilt. Their children can be confused and 'act out' as mum is unable to be there for them on an emotional level, and frequently their behaviours are a reflection of the abuse they have witnessed.

The staff within the refuge work hard to ensure all the needs of the family are met. They offer residents a space in which they can explore and work through difficult feelings and traumatic experiences.

EDAN Lincs relies heavily on donations that provide practical items, such as food vouchers, clothing, and white goods, all of which can be a struggle for a family to access after fleeing from their homes. It is important residents feel able to meet their own basic needs as this can reduce feelings of low self-worth and encourage further growth towards self-belief.

Staff support each family by building their independence, offering emotional support including referring residents to our in house counsellor. Children's workers work closely with the children to help them to understand why they are in refuge and to offer them an outlet to voice the unspeakable. We also support healthy parenting to encourage those loving, safe bonds between parent and child. Resident are able to access our SAFE course which helps to keep themselves safe by recognising unhealthy behaviours, learning the full effects of domestic abuse and developing firm boundaries in all relationships.

Essentially every family undergoes a journey personal to them, which is often a painful one. Edan Lincs puts a high value on keeping the family safe, raising confidence and self-esteem and encouraging victims to become survivors and be empowered to trust in their own decisions to make healthy choices moving forward.

Refuge - Child and Family Support Service

EDAN Lincs offers a Children's Service unlike some refuges so we consider ourselves to be very lucky. We also do our own fundraising so that we can enhance our service by buying additional things such as our Playhouse and Toys in the garden, offer special activities and go on outings.

The role includes

Support to get children into local Schools, colleges or nurseries

Help with things families might need such as baby items (large and small), toys and clothing

Information about local activities and services such as sport clubs and the local Children's Centre

Supporting families that are part of a TAC (Team Around the Child) CIN (Child in Need) or CP (Child Protection) plan, the Family Support Worker works closely with the Social Worker and other professionals involved in supporting the family.

The services we offer:

After School Club for children that are school age during term time.

We do different child lead activities such as craft, outdoor activities and cooking

We also offer 1:1 sessions, which is tailored to meet the needs of the child/ren, this also may include 'Drawing and Talking' if both children and parents want this to happen. This can take place at school or in refuge. Our role also includes looking after children while mums have 1:1 sessions with their Keyworker

We offer support to children and parents on other occasions too on an individual needs basis. This can include applying for supported childcare or referrals to organisations such as Safe families.

We have visitors in refuge to ensure a variety of activities such as Pets as Therapy on the last Friday of the month and IMPS in the Community offering a sport activity on Thursday mornings in the school holidays.

We try and make the holidays fun with trips and activities to enjoy.

IDVA Service

The IDVA Service is independent of any agency: the primary role of the IDVAs is to ensure the safety of the Victim. They work from the point of crisis for the victim, usually just after a police call out, or for example, an attendance at Accident and Emergency. The service provided by the IDVAs assist victims to get all the necessary support from partner agencies to reduce the risks they face, enhance their safety, and rebuild positive lives. They provide advice, support and information about the range, effectiveness and suitability of options to reduce their risk and ensure their safety and that of their children and vulnerable associates. For the majority of time the IDVAs work in partnership with the County Council, District and City Councils, Police, Health Service, Probation Service, Sexual Assault Referral Centre and local third sector support services. The 6 community IDVA's are co-located in police stations across the county and the Hospital IDVAs are located at Lincoln County and Boston Pilgrim A&E.

The Key aims of the IDVA Service are:

- **To increase the safety of identified high risk victims and their child(ren) and other vulnerable associates**
- **To work from a point of crisis to address and reduce risk, offering short to medium term support**
- **To ensure the increased health and well being of identified high risk victims and their child(ren) and other vulnerable associates**
- **To ensure that the views of identified high risk victims of domestic abuse are represented at the MARAC**
- **To provide appropriate information, advice and support to identified high risk Victims in relation to civil and criminal justice system, contributing to successful court outcomes**
- **To work with identified high risk victims of domestic abuse to enable them to access the services they need (e.g. health, housing etc.) in the aftermath of the abuse**
- **To reduce repeat victimization**

The IDVA Service support high risk victims through the civil and criminal justice system and assist in accessing service provision such as housing, health, and finance. They liaise with agencies from the statutory and voluntary sector to ensure that a multi-agency approach is taken to ensure the victims safety.

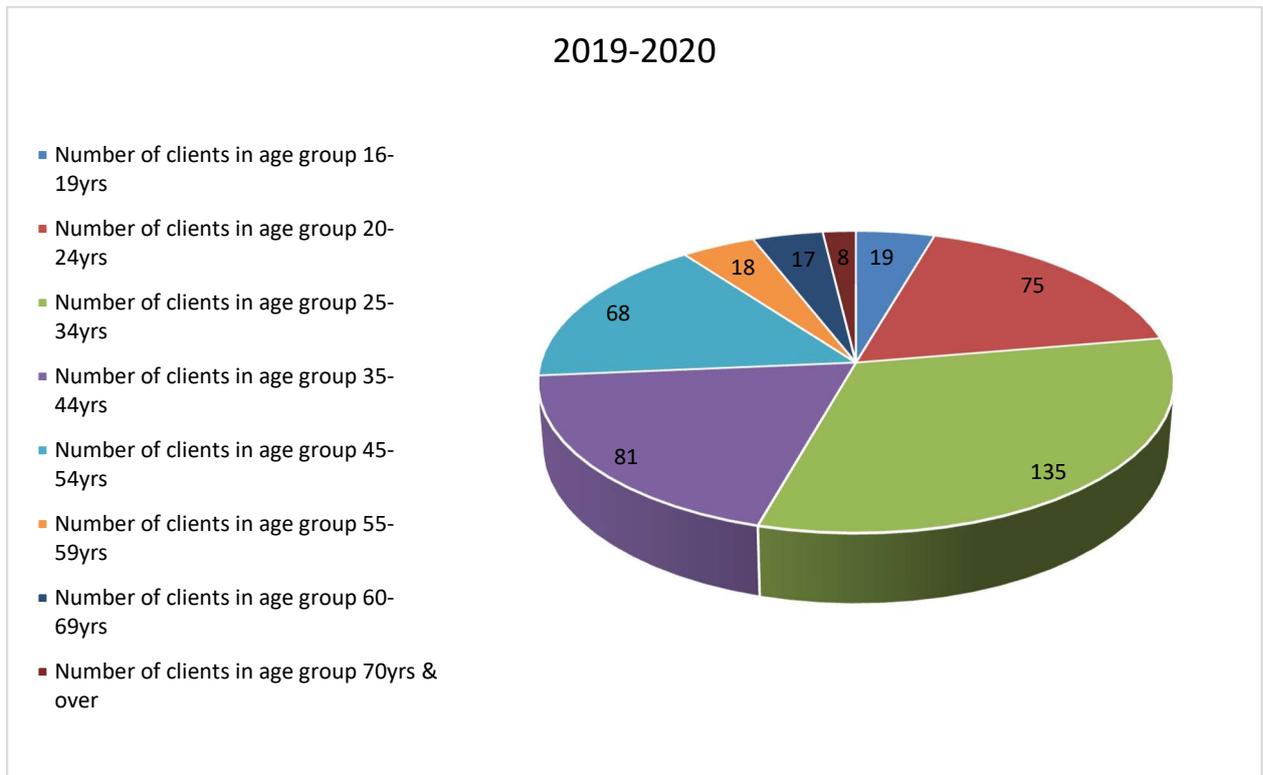
The IDVAs attend all scheduled and emergency Multi Agency Risk Assessment Conferences (MARACs) to represent the victim and co-ordinate the actions of partnership agencies. Where appropriate the IDVA will also attend Multi Agency Public Protection Panels (MAPPA) and Child Protection Conferences.



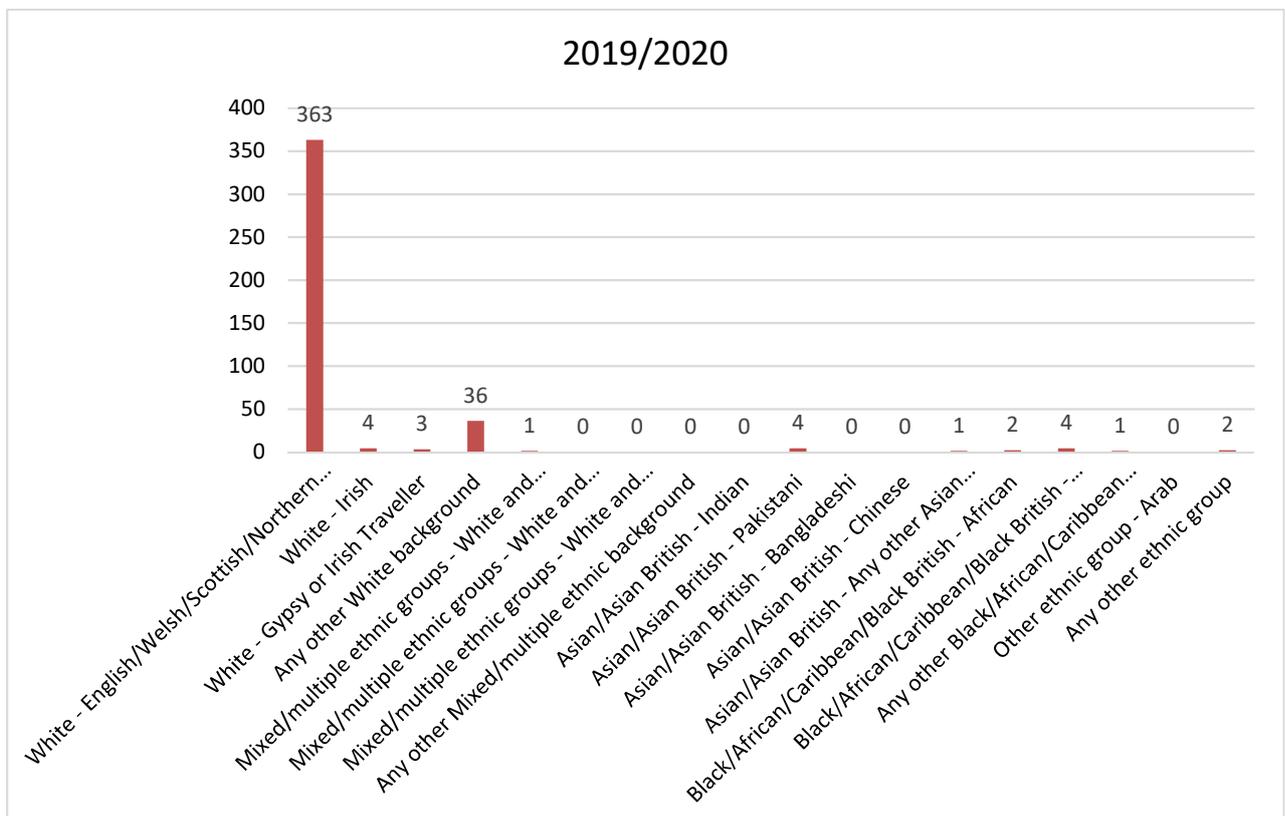
IDVA Stats

<u>Measures</u>	<u>2019/2020</u>
No. of new female clients	394
No. of new male clients	27
No. of new clients with a male perpetrator	390
No. of new clients with a female perpetrator	31
No. of new clients who have identified themselves as having a disability	60
No. of new clients who are LGBTQ	6
No. of new clients who are pregnant or have had a pregnancy in the last 12mths	58
No. of clients with recourse to public funds	4
No. of new clients requiring an interpreter	21

Age of Engaged Clients



Ethnicity of Engaged Clients

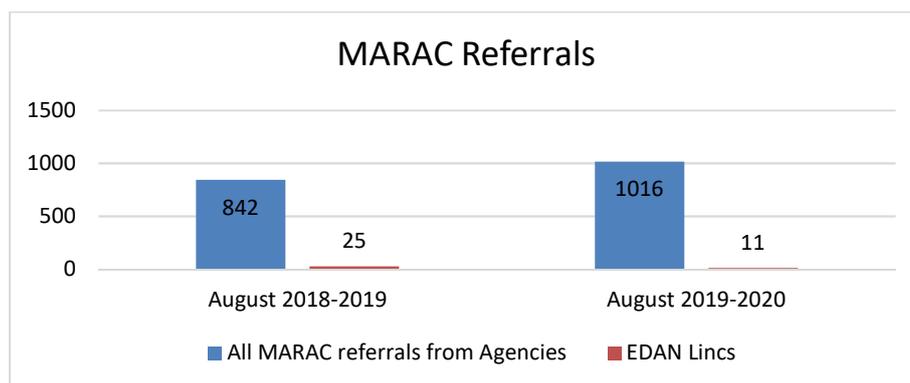


Multi-Agency Risk Assessment Conference (MARAC)

The role of the MARAC in Lincolnshire is to provide a platform where a minimum number of agencies are represented to give the legal quorum, these representatives are managers and senior staff and must be inclusive of Health, Idva, Police, Children's Services (where applicable) and DA services. This conference facilitates, monitors and evaluates effective information sharing to enable appropriate actions to be considered to increase public safety. The referrals into the MARAC, are referrals that have been risk assessed by an agency, using the risk assessment tool and are referred in on a breakdown of a criteria of, but not inclusive of professional judgement, risk assessment score, escalation, transfer to Lincolnshire, cases meeting a repeat criteria or an imminent release from prison. Cases with consent are supported by the IDVA Service or the ISVA service (Independent Sexual Violence Advisor)

In the chart below, which is representative of the year on year end of August 2019-2020 and shows over all MARAC referrals to the MARAC Arenas by agencies and a breakdown of Edan Lincs referrals. Edan Lincs figures are not inclusive of all transfer cases that were requested by Lincoln/Gainsborough Refuge dispersed Properties as these are recorded as transfer in by that county and not Edan Lincs.

Interestingly, the number of referrals from EDAN Lincs has reduced by 14 during the same period of when Edan Lincs was then commissioned to cover the county of Lincolnshire, where it would have been expected to see an increase over all. However, this coincides with the introduction of the period prior to this where a dash score of 14 was no longer an automatic referral into MARAC, and that was being monitored by the MARAC (LCC) moving forward for all agencies. Nor will referrals be included, where a different agency has also made a referral into the MARAC and Edan Lincs have supplied a secondary referral.



During this period 2019/2020 Edan Lincs submitted 100% fully completed referrals, and no inappropriate referrals made. Edan Lincs continues to clearly demonstrate good multi-agency collaboration with all partner agencies, and we endeavour to work around the difficulties that our contract of one agency one worker has presented. Since March 2020 due to Covid 19 there has been a shift to a "County MARAC conference", rather than East and West rotating weekly conferences.

Domestic Homicide Reviews

One of the aims of the MARAC is to reduce the risk of serious harm or homicide to domestic abuse victims by linking directly with an appropriate service and providing a co-ordinated approach. Sadly lives are lost due to domestic violence or situational response to a set of circumstances involving parties. As a result of a Home Office change, in December 2016, Edan Lincs is now statutorily required and involved in the domestic homicide reviews (DHR's), since early 2017 in relation to Domestic Homicide Reviews in the county of Lincolnshire.

To date they are still involved in seven reviews of which are at varying stages of the review process or waiting publication, some reviews take a longer period of consultation due to the complexities or the case or for legal matters. The domestic homicide review will high light where the loss or taking of a life has key issues of occurrences such as stalking/harassment; child custody conflict, language barrier or accessing support services, increased risk at time of separation or recently afterwards, not recognising cognising control and coercive behaviours. All DHR's when completed are published by Lincolnshire County Council Safer Communities. It is, however, always important to note that reviews should not simply examine the conduct of professionals and agencies involved, the reviews should illuminate the past to make the future safer for our communities and those whose lives are effected by domestic abuse.



Volunteer Project

Our new and exciting volunteer project enables our lower risk service users to receive additional support from recruited and trained community volunteers who are skilled supporters of domestic abuse.

This support is completed over the telephone to enable us to reach a larger cohort of service users, and includes raising awareness of domestic abuse, offering practical solutions and providing emotional support; the primary aim being to empower service users to move forward positively with their lives.

Additionally, our Volunteer Mentors have the opportunity to co-facilitate on our bespoke SAFE programme.

The volunteer project benefits both our service users and the volunteer mentors too; for their own professional development. We provide training and education to supplement their volunteer work and increase their own confidence as well as enhance their employability prospects. We have recently successfully employed two members of the Volunteer programme to our IAST Team.

We aim to successfully support in building skills and increasing self-esteem and confidence of our service users, using a person centred and holistic approach and providing a tailored package of support. This is built through the use of tools and resources, including to raise awareness of domestic abuse, explore healthy and unhealthy relationships and identify early warning signs and recognize the impact of domestic abuse on children. By providing this support, the service users will be able to make informed choices on how they can move forward positively.

We also aim to improve the health and wellbeing for service users within the volunteer project. Our mentors provide a 'listening ear;' the opportunity for service users to explore their options, and provide practical suggestions alongside a solution-focused outlook which we hope will improve the overall emotional wellbeing of the individual.

Furthermore, the volunteer mentors are skilled to complete targeted work around improving the service user's self-esteem and confidence, thus also improving their wellbeing. We also signpost and refer to other agencies if further needs are identified.

It is integral to a service user's journey to move forward for them to rebuild their social networks and recognize their sense of identity. It is widely known that perpetrators use isolation as a means of control. Our volunteer mentors support service users with this in a number of ways; suggesting local groups and activities, encouraging attendance at EDAN Lincs support groups, and by providing emotional support around their feelings of isolation.

The tailored support delivered through the volunteer project gives a fantastic opportunity for positive outcomes to be achieved, for both service users and the volunteer mentors.

Fundraising

Whilst COVID-19 has posed some challenges and meant that some opportunities can't go ahead or are currently paused, we have managed to channel the time productively and feel in many ways this has been positive for our charity.

Emergency funding streams opened up and we took the opportunity to apply for these. It was to EDAN's advantage that Domestic Abuse received increased press coverage with a huge increase in people accessing support during lockdown.

EDAN were crowned East Midlands Charity of the Year at the awards this year as well as receiving Highly Commended for Fundraising Team of the Year after us nominating Bishop Grosseteste University Women's Rugby Union for all of their fundraising efforts this year.

The Creative Freedom Project was a catalyst born from lock down where 35 female artists across the country created inspiring wall art to display in our refuges. We are planning an exhibition later this year prior to the pieces being allocated and hope to sell prints of the art work to raise funds.

We have been nominated as BGSU charity of the year from the new academic year 1st September.

EDAN Lincs were selected by Lincolnshire Co-op to receive approximately 40% of the Community Champion funds raised across the whole county for the summer quarter. This funding will enable EDAN to employ a full time Fundraising Coordinator to develop unrestricted fundraising streams.

Our Social Media platform continues to grow with 2915 followers on Facebook which is seeing an increase in the communication stream of people seeking support and offering donations. We also have a presence on Twitter and Instagram.

We are mindful of the importance of saving money as well as raising it and have developed close links with local businesses who have supported by purchasing items for us or donating much needed items. These include Tesco, Longhurst Housing Group and Pepperells Solicitors. This in turned has save the organisation thousands in the last year alone.

Collaborative working is an integral part of our organisation.

Our ongoing unrestricted fundraising streams including Lincoln Lottery and Terracycle recycling scheme has brought in nearly £2000. We have also started to sell items in a Pre-Loved shop, have a clothing bank and are registered with Amazon Smile.

In February 2020 we offered a 15 hour a week internal secondment for a Fundraising Coordinator and they have achieved nearly £60,000 through small grants, local support such as the Freemasons, Lincolnshire Rotary clubs and personal fundraisers.

Service User Involvement

The empowerment of EDAN Lincs Service Users is one of the core values that we strive to uphold. Service Users are always encouraged to become involved in the development of our service, both strategically and operationally.

Service User Support Groups and Drop Ins are held across the county and these are open to both past and current service users, and are attended by at least one Specialist Domestic Abuse Worker. In March 2020 these were put on hold due to the pandemic.

Partner Agencies

So much of what we do involves working very closely and in conjunction with many other Partner Agencies. EDAN Lincs recognises the importance of this and we work not only on a strategic but also an operational level, this close working relationship brings many benefits, not limited to but including being able to make good use of the expertise that other agencies are able to provide.

Treasurer and Company Secretary's Report

Our financial statements are prepared for the year ended 31st March 2020. Our finance team is:

Michelle Allen-Trustee (Financial Overview and Management Reporting) with assistance from Bookkeeper (Payroll and general day to day finance management) and PA (general day to day input).

Acknowledgements

We would like to acknowledge the joint working and support we have had from our partner agencies both 'statutory and non-statutory. Multi-agency working is key for providing a holistic package of support to families and we have built excellent relationships with partners that we hope to build on this in the future years. With huge thanks also our funders, who without we would not be able to offer this vital service to those in need.

Our Key Partners:

Statutory and non-statutory organisations and charities who provide

- Fundraising
- Monetary Donations
- Vouchers and goods (i.e.: clothing, food donations, toiletries, furnishings)
- Local Community Groups
- Volunteer Mentors / Volunteer Counsellors
- Voluntary Workshop Deliveries (i.e.: Lincs 2 Nepal; 'Looking after Yourself');

Funders:

- Lincolnshire County Council
- BBC Children in Need
- Ministry of Housing Communities and Local Government (MHCLG)
- Lincolnshire Community Foundation Trust (LCFT)

Contacts

Lincoln – 01522 510041 (option 1 for Refuge, option 2 for Outreach)

Website – www.edanlincs.org.uk

Email – info@edanlincs.org.uk

Refuge Opening Times are 8.30am to 8.30pm Monday to Saturday and 10.30am to 6.30pm at the weekends.

Outreach Opening Times are 8.30am 5pm Monday to Friday.

EDAN Lincs is a company limited by guarantee

Charity Number: 1092913. Registered in England and Wales

Registered Address: Offices 11 & 12, Navigation Business Centre Millgate, Newark on Trent, NG24 4TS.

